UMR, Inc. (UMR) RFP # 270-20220830TPAS Third Party Administrative Services November 18, 2022

Request for Clarification #5

Regarding UMR's response to Attachment A: Pricing, the Plan requests UMR to clarify the following by responding via email no later than 11:59 P.M. ET on Tuesday, November 22, 2022 to Vanessa Davison, vanessa.davison@nctreasurer.com, SHP Contract, shpcontracting@nctreasurer.com, and Stephen Kuhn, SKuhn@segalco.com.

1. In your response to Request for Clarification #3, you indicated that, "The current in-network discount is estimated at 50.1%. The projected in-network discount for January 2025 is estimated at 54.1%."

Request for Clarification #4 asked you to identify the components that make up the 4% improvement in current discounts and the 2025 projected discount and requested that you break down the 4% into four (4) separate distinct components. Your response did not answer the clarification request.

Your proposal and subsequent clarifications are not consistent with the cost proposal instructions.

Due to the lack of clarity in your responses, we require that the chart below be filled out in its entirety. Based on your prior responses, we prepopulated, to the best of our understanding, your levels in the appropriate row. If our interpretation is incorrect, please move those numbers to the appropriate position in the chart. All rows are to be populated with the discount increases attributed to the listed item. If the listed item is not considered in your submission, the discount should be the same as the line above. It is not acceptable to provide the same discount for all line items and indicate that the discount increase for all these items are combined together.

In-Network Discount		
	Accumulation	Example
2021 Claims Data using 2021 Contracts		
Indicate the increase in discounts attributed to each of the following:		REDACTED
Discounts as of Repricing Date (e.g., 11/1/22)		
Current Letters of Intent		
(should <u>not</u> include assumed		
increases in billed charges)		
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	<u> </u>	
Vnown Contract Improvements		
Known Contract Improvements (should <u>not</u> include assumed		
increases in billed charges)		
mercases in office charges)		

Assumed Increases in Billed Charges		
Anticipated Contract Improvements		
Other (please clarify)		
E 4 12025 D:		
Expected 2025 Discounts		

2.	completed in response to request #1) and your proposed 2025 target discount guarantee and explain any variances.				
3.	In your proposal, you included	an implementation credit of \$9.0 million.			
	a. Is this credit paid automati	cally, or are services/costs required to be submitted for reimbursement?			
	b. If services are required for	reimbursement, are the services limited to those performed by UMR?			
4.	In your proposal, you included	an annual communications credit of \$1.0 million.			
	a. Is this credit paid automatically, or are services/costs required to be submitted for reimbursement?				
	b. If services are required for	reimbursement, are the services limited to those performed by UMR?			
Sig	n Clarification:				
~ -8	Offeror:	UMR, Inc.			
	Authorized Signature:				
		Swith Hogan			
Name and Titled (Typed): Scott Hogan, President		Scott Hogan, President and Chief Executive Officer			
Date:		11/22/2022			