

2023 State Health Plan Open Enrollment

Active and Non-Medicare Members

Open Enrollment
October 10 – 28, 2022



Dale R. Folwell, CPA
STATE TREASURER OF NORTH CAROLINA
DALE R. FOLWELL, CPA

Topics for Today

- Open Enrollment Reminders and Plan Options
- Benefit Highlights for 2023
- Plan Comparisons
- Premium Rates
- Online Enrollment Process
- Important Phone Numbers



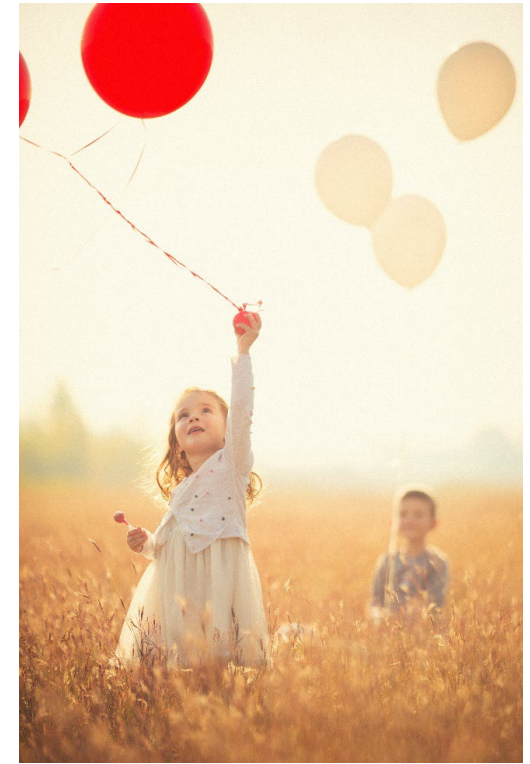
Action Required!



- ALL active and non-Medicare members, including dependents, will be moved to the Base PPO Plan (70/30) effective January 1, 2023.
 - You will see this change when you log in to eBenefits during Open Enrollment.
- **You MUST take action if you want to enroll in the Enhanced PPO Plan (80/20) and reduce your premium in either the Base PPO Plan (70/30) or Enhanced PPO Plan (80/20).**
- If you do not take action by October 28, you will:
 - **Remain on the Base PPO Plan (70/30) for 2023.**
 - **Pay more for subscriber-only premium for failure to complete tobacco attestation for active members in the Base 70/30 and Enhanced 80/20 plans.**
- *The Base PPO Plan (70/30) remains premium-free for non-Medicare subscribers in the Retirement Systems and does not require a tobacco attestation to reduce the premium. The tobacco attestation applies to non-Medicare subscribers in the Retirement Systems who want to enroll in the Enhanced PPO Plan (80/20) and reduce their monthly premium.*

Dependent Eligibility Reminder

- Open Enrollment is the time to add/drop dependents and/or change plans.
- Outside of OE, there must be a Qualifying Life Event (QLE) to add/drop dependents.
 - You have 30 days from the date of the event to make changes.
- Dependent verification documentation is required for all dependents.
 - During Open Enrollment, you have until October 28 to provide the required documentation.
 - A full list of required documents can be found on the Plan's website.
- Documents should be uploaded and stored in eBenefits. Need help? Contact your HBR or the Eligibility and Enrollment Support Center (855-859-0966).



Qualifying Life Events & Dependent Eligibility

Guidelines for a Qualifying Life Event
(QLE) and dependent eligibility.

2023 Health Plan Options

- The State Health Plan will continue to offer two plan options to active members and non-Medicare non-active members for 2023:

Enhanced PPO Plan (80/20)

Members pay a 20% coinsurance for eligible in-network services. For some services (i.e., office visits, urgent care or emergency room visits), members pay a copay. Affordable Care Act (ACA) Preventive Care Services performed by an in-network provider are covered at 100% by the Plan, at no cost to the member.

Base PPO Plan (70/30)

Members pay 30% coinsurance for eligible in-network expenses. Similar to the 80/20 plan, members pay a copay for some services (i.e., office visits, urgent care or emergency room visits). Affordable Care Act (ACA) Preventive Care Services performed by an in-network provider are covered at 100% by the Plan, at no cost to the member.

Active members can reduce their employee premium by completing the tobacco attestation in both plans!

Although the 70/30 and 80/20 plan names have changed, these are still the same plans previously offered to State Health Plan members.

Benefit Highlights for 2023

Benefit Highlights for 2023!

- No premium increases for the 5th year in a row!
- Members who select a Clear Pricing Project Provider as their Primary Care Provider will continue to enjoy a \$0 copay!
- Continued reduced copays for members who visit a Clear Pricing Project Specialist!
- Joint replacement bundle pricing for eligible members!
- Preferred and non-preferred insulin will continue to have a \$0 copay for a 30-day supply!
- Preventive Care Services & Preventive Medications will continue to have no copay or deductible on either plan!
- Please refer to the Benefits Booklet for full coverage details.



Clear Pricing Project

- Plan members currently utilize the NC State Health Plan network, which encompasses Clear Pricing Project (CPP) providers and providers in the Blue Options Network to ensure adequate access to health care.
- The goal of CPP is to ensure that members have this valuable benefit for years to come, while bringing transparency to health care costs and addressing the rising health costs that the Plan and members face each day.
- CPP providers have agreed to get rid of secret contracts, making health care more affordable and transparent.
- In 2023, the Plan will continue to offer significant copay reductions for members who visit a CPP provider and if you select a CPP provider as your PCP and it appears on your ID card, any visit to that provider has a \$0 copay.

Applicable to 70/30 & 80/20 Plans

Clear Pricing Project Provider Copay Reductions

CLEAR PRICING PROJECT PROVIDER COPAY COMPARISON CHART		
Provider	Enhanced PPO Plan (80/20)	Base PPO Plan (70/30)
Primary Care Provider (PCP)	\$0 for Clear Pricing Project (CPP) PCP on ID card; \$10 for non-CPP PCP on ID card; \$25 for any other PCP	\$0 for Clear Pricing Project (CPP) PCP on ID card; \$30 for non-CPP PCP on ID card; \$45 for any other PCP
Specialist	\$40 for CPP Specialist; \$80 for other Specialists	\$47 for CPP Specialist; \$94 for other Specialists
Behavioral Health Provider	\$0 for CPP Provider \$25 for non-CPP Provider	\$0 for CPP Provider \$45 for non-CPP Provider
Speech, Occupational, Chiropractor and Physical Therapy	\$26 for CPP Providers; \$52 for other Providers	\$36 for CPP Providers; \$72 for other Providers

Locating Clear Pricing Project Providers

- CPP providers can be located using the Find A Doctor search tool on the Plan's website.
 - The Find A Doctor tool can be found on the top of every page.
 - Select your plan and then North Carolina State Health Plan.
 - Search or browse for a provider. CPP providers will have "Clear Pricing Project Provider" next to their name within the Provider Highlights.

The screenshot shows the North Carolina State Health Plan website. At the top, the navigation bar includes links for eBenefits, About Us, Find a Doctor (circled in red), and New Employees. Below this is a green header with links for Home, Employee Benefits, Retiree Benefits, Individual Members, Wellness, HBRs, and Contact Us. The main content area is titled "Find a Doctor" and features a banner with three icons (a magnifying glass over a heart, a stethoscope, and a medical cross) and the text "Select your health plan below to access your Find a Doctor tool." Below the banner, the "Provider Highlights" section for Cara L. Davis, MD, is displayed. This section includes her location (Med One Medical Group, 7019 Harps Mill Rd Ste 200, Raleigh, NC 27615), contact information (Phone: 919-850-1300, Fax: 919-850-0012), and a checkmark indicating she is "Accepting New Patients." To the right of the provider's name, there are five stars, a rating of "5.0 out of 5.0 4 ratings," and a link to "Completed Education in 1988." A red arrow points to the "Clear Pricing Project Provider" status, which is circled in red. The status is accompanied by a small icon and a link to "Log in for personalized results."

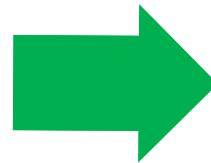
2023 Open Enrollment Tobacco Attestation Activity



- Subscribers that are tobacco users can attend a tobacco cessation counseling session at a provider's office that offers this service for **free** to lower their 2023 employee-only premium by \$60.
 - If you combine your tobacco cessation visit with another service, there may be a copay.
- To earn the \$60 premium credit, subscribers may complete the tobacco cessation counseling session starting **July 1, 2022**. You do not have to wait until Open Enrollment!
- **Please note** this action is **only** for tobacco users who want to reduce their 2023 premium. If the subscriber is a non-tobacco user, they will simply attest to that fact during the Open Enrollment.
- To ensure you receive credit for your visit, you must upload the provider office visit summary to the "Document Center" located in eBenefits, the Plan's enrollment system.

July 1, 2022

- Tobacco users can start visiting a provider to complete their counseling session.



November 30, 2022

- Tobacco users will have until November 30, 2022, to complete this activity.

Tobacco Attestation Savings



	Enhanced PPO Plan (80/20)	Base PPO Plan 70/30
Subscriber-Only Monthly Premium	\$110	\$85
Attest to being a non-tobacco user or agree to and complete (by Nov. 30, 2022) at least one cessation counseling session to earn a monthly premium credit.	-\$60	-\$60
Total Monthly Subscriber-Only Premium (With Credit)	\$50	\$25

- **Don't forget, Tobacco cessation counseling is available throughout the year!**
- If you're interested in tobacco cessation counseling at any point in the year, you can just GO to a PCP's office.

*Subscribers enrolled through the **Retirement Systems** that select the **Base PPO Plan (70/30)** do NOT need to complete the tobacco attestation.*

Enhanced PPO Plan (80/20) & Base PPO Plan (70/30) Benefits

2023 Enhanced and Base PPO Plans

Plan Design Features	Enhanced PPO Plan (80/20)	Base PPO Plan (70/30)
Deductible	\$1,250 Individual \$3,750 Family (Combined Medical & Pharmacy)	\$1,500 Individual \$4,500 Family (Combined Medical & Pharmacy)
Medical/Rx Out-of-Pocket (OOP)	\$4,890 Individual \$14,670 Family (Combined Medical & Pharmacy)	\$5,900 Individual \$16,300 Family (Combined Medical & Pharmacy)
Preventive Services	\$0	\$0
Primary Care Provider (PCP)	\$0 for CPP PCP on ID Card \$10 for non-CPP PCP on ID card \$25 for any other PCP	\$0 for CPP PCP on ID Card \$30 for non-CPP PCP on ID card \$45 for any other PCP
Specialist Copay	\$40 for CPP Specialist \$80 for other Specialists	\$47 for CPP Specialist \$94 for other Specialists
Speech, Occupational, Chiro and Physical Therapy Copay	\$26 for CPP Providers \$52 for other Providers	\$36 for CPP Providers \$72 for other Providers
Hospital & ER Copays	\$300 + Ded/Coins.	\$337 + Ded/Coins.

Copay Waiver for Insulin

- Members will continue to have a \$0 copay for Preferred and Non-Preferred Insulin.

Rx Tier	Enhanced 80/20	Base 70/30	HDHP
Tier 1 – Generics ≤\$150	\$5	\$16	Ded/Coins
Tier 2 – Preferred Brands & High-Cost Generics	\$30	\$47	Ded/Coins
Tier 3 – Non-Preferred	Ded/Coins	Ded/Coins	Ded/Coins
Tier 4 – Low-Cost Generic Specialty	\$100	\$200	Ded/Coins
Tier 5 – Preferred Specialty	\$250	\$350	Ded/Coins
Tier 6 – Non-Preferred Specialty	Ded/Coins	Ded/Coins	Ded/Coins
Preventive Medications	\$0	\$0	\$0
Preferred Diabetic Supplies	\$5	\$10	Coins
Preferred and Non-Preferred Insulin	\$0	\$0	\$0

Pharmacy Benefit Reminders

- CVS Caremark is the Pharmacy Benefits Manager for the State Health Plan. Remember that the Plan continues to maintain a customized closed formulary, or drug list.

Closed Formulary – In a “closed” formulary, certain drugs are excluded.

- The formulary is updated on a quarterly basis and members should always review it to see if there have been any coverage changes to their prescribed medications.
- An exception process is available to providers who believe that, based on medical necessity, it is in the members' best interest to remain on the excluded drug(s).
- *Excluded drugs approved for coverage through the exceptions process will be at the tier 3 or tier 6 member cost-share level.*

Premium Rates

2023 Premium Rates

Monthly Premium Rates	2023 Rates *
Enhanced PPO Plan (80/20)	
Subscriber Only	\$50.00
Subscriber + Child(ren)	\$305.00
Subscriber + Spouse	\$700.00
Subscriber + Family	\$720.00
Base PPO Plan (70/30)	
Subscriber Only	\$25.00
Subscriber + Child(ren)	\$218.00
Subscriber + Spouse	\$590.00
Subscriber + Family	\$598.00

Assumes completion of tobacco attestation. The employee-only premium will be \$60 higher per month if the tobacco attestation is not completed. **NOTE: Base PPO Plan (70/30) for retiree-only coverage remains premium free.*

Online Enrollment Process

Online Enrollment: Getting Started!



To log into eBenefits, click the gold button for YOUR enrollment system. If your employer is not listed, select the gold "eBenefits" button or contact your HR representative for assistance.

Once you're logged into eBenefits, you can complete your OPEN ENROLLMENT, make changes and access your benefit information through Blue Connect, where you can find your EOBs and order new ID cards.

Important Note Regarding Passwords:

If you are having issues logging into eBenefits, do not continue to attempt to log in or you will lock your account. Instead you have the option to reset your password. Simply click "Reset your account" then "I can't remember my password." From there you will be prompted to a screen that will ask you to enter your username so a passcode can be sent to the email address you have in eBenefits.

- To get started, visit shpnc.org
- Click "eBenefits"
- Select the appropriate colored box to access eBenefits
- Once you are logged into eBenefits, click "Get Started"

Access Your Benefits via eBenefits
Login to eBenefits, the State Health Plan's Enrollment System


Retirees Using the ORBIT System
Login to eBenefits through ORBIT

Employees Using the BEACON System
Login to eBenefits through BEACON


Employees of the University of North Carolina and Constituent Institutions
Click here to login to eBenefits through your institution

Employees of the NC General Assembly
NC General Assembly employees login to eBenefits


Member Home Page





North Carolina
State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasurer





DALE R. FOLWELL, CPA
STATE TREASURER OF NORTH CAROLINA






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Enable high contrast mode




****ACTION REQUIRED****

All active members and Non-Medicare retirees were moved to the Base PPO Plan (70/30) for the 2023 benefit year. If you prefer to enroll in the Enhanced PPO Plan (80/20), **YOU MUST TAKE ACTION**. If you want to reduce your monthly premium by \$60 for either plan, **YOU MUST TAKE ACTION** by October 28, 2022.

If you enroll in the Enhanced PPO Plan (80/20) or Base PPO Plan (70/30) and visit your selected PCP, you can receive a copay reduction. Please make sure a PCP is selected.

Click on the video to view a short step-by-step demonstration of the online enrollment process.

When you are ready to complete the enrollment process you will need to click the "Get Started" button. When you have completed your enrollment you **MUST** click **SAVE!** A green congratulations message will appear when you have successfully completed your enrollment selection.

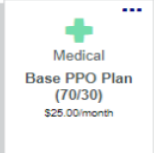


Get Started >

Your benefits at a glance

Current Benefits

Future Benefits



Medical
Base PPO Plan
(70/30)
\$25.00/month

My NC Total Retirement Savings

Time to think about your retirement!

Invest in your future with the NC 401(k)/NC 457 Plans and/or NC403(b) Program. Exclusive to Public employees of North Carolina, these plans offer diverse investments with low fees. Enrollment is easy and begins online. Start saving and investing in YOU with simple payroll deductions that you can change at any time during the year. Saving today will impact your tomorrow!

Do you already have a NC 401(k)/NC 457 Plan and/or NC 403(b) Program account?

Consider increasing your contributions. Even a small amount can go a long way! Login to you account and use the Retirement Income Calculator to see how saving MORE NOW can impact your future in retirement.

Nearing Retirement?


Consider staying or rolling into the NC Supplemental Retirement Plans in retirement. This way you can retain the value and integrity of strong performing, competitively priced funds, thorough investment oversight and continued use of the tools, resources and personalized features.

My NC Total Retirement Savings


Do you need to update your PCP?

Click the "Select or Update Primary Care Provider" link under Manage Account.

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North Carolina
State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasurer



DALE R. FOLWELL, CPA
STATE TREASURER OF NORTH CAROLINA

Open Enrollment Benefits

State Health Plan
and Tobacco and E-Cigarette Add-on
a division of the Department of State Treasurer



GOVERNOR ROBERT R. HOGAN
COMMISSIONER OF HEALTH SERVICES
JULIA M. COOPER
STATE TREASURER

Current Benefits

Open Enrollment Benefits

Open Enrollment Benefits

All active and Non-Medicare members were moved to the Base PPO Plan (70/30) for the 2023 benefit year. If you want to enroll in the Enhanced PPO Plan (80/20), YOU MUST TAKE ACTION . If you want to reduce your monthly premium by \$60 for either plan, YOU MUST TAKE ACTION by October 28, 2022. REMEMBER to CLICK SAVE! After you see the green "Congratulations" message PRINT your Confirmation Statement.*This is Not Applicable to HDHP Members*

Your benefits

Wait! You have not completed your 2023 enrollment. To save \$60/month on your premium make sure to answer the Tobacco Attestations via the link to ensure you get the tobacco credit for 2023

[View Survey](#)

+ Your Medical coverage

Base PPO Plan (70/30)

Offered By:
Effective Date:
Persons Covered:

Blue Cross and Blue Shield of North Carolina
01/01/2023

Edit coverage

Show Plan Details ▾

\$85.00

per month

Decline

You Pay (Monthly Total):

\$85.00

Save changes

Return home

Open Enrollment Selection

The screenshot shows the 'Open Enrollment Selection' page of the North Carolina State Health Plan. At the top, there are logos for the State Health Plan and the Department of State Treasurer. A progress bar indicates three steps: 'PROFILE' (completed), 'SHOP FOR BENEFITS' (current step), and 'CONFIRM & FINISH'. The main heading is 'Medical', followed by the instruction 'Please select a reason for changing your benefit coverage.' Below this, a question asks 'You are making a change to benefit elections. Why are you making this change?'. Two radio button options are listed: 'Open Enrollment' (selected, indicated by a red arrow) and 'Life or family change (ex. Marriage, birth, death, loss of other coverage, etc.)'. A note states 'You must have a qualifying life or family change to change coverage.' and another note says 'Note: All changes to your benefits must be approved by your Health Benefits Representative before they become effective.' At the bottom, there are three buttons: 'Next' (highlighted in orange), 'Previous', and 'Cancel' (indicated by a red arrow).

North Carolina State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasurer

CONFIRM & FINISH

Medical

Please select a reason for changing your benefit coverage.

You are making a change to benefit elections. Why are you making this change?

☒ Open Enrollment

☐ Life or family change (ex. Marriage, birth, death, loss of other coverage, etc.)

You must have a qualifying life or family change to change coverage.

Note: All changes to your benefits must be approved by your Health Benefits Representative before they become effective.

Next Previous Cancel

"Action Required" Pop up Statement

ACTION REQUIRED: Open Enrollment Oct 10-Oct 28, 2022

All active and Non-Medicare members were moved to the Base PPO Plan (70/30) for the 2023 benefit year. If you prefer to enroll in the Enhanced PPO Plan (80/20), **YOU MUST TAKE ACTION**. If you want to reduce your monthly premium by \$60 for either plan, **YOU MUST TAKE ACTION** by October 28, 2022.

When you have completed your enrollment you **MUST** click **SAVE!** A green congratulations message will appear when you have successfully completed your enrollment selection.

Close

cover on this plan?

PPO	Base PPO Plan (70/30)
-----	-----------------------

Plan Selection Page/Add Dependents(s)

North Carolina State Health Plan

FOR TEACHERS AND STATE EMPLOYEES

CONFIRM & FINISH

PROFILESHOP FOR BENEFITS

Choose your Medical plan.

Please review your options and choose the plan that best meets your needs.

Who do you want to cover on this plan?

Add Dependent

ACTION REQUIRED: Open Enrollment Oct 10-Oct 28, 2022

PPO

Base PPO Plan (70/30)

\$218.00
Monthly Cost

Please click Select plan to enroll.

Benefit Year Deductible	\$1,500 Individual/\$4,500 Family
Office Visit Copay	\$0 Copay for CPP Provider selected as PCP/\$30 Copay for Non CPP Provider/\$45 for any other PCP visit
Preventive Services	\$0 Copay
Specialist Visit Copay	\$47 Copay for CPP Specialist Provider/\$64 for any other Specialist visit
Emergency Room Copay	\$337 Copay, then 30% after deductible
Inpatient Hospital Copay	\$337 Copay, then 30% after deductible

Currently Selected

Plan details

PPO

Enhanced PPO Plan (80/20)

\$305.00
Monthly Cost

Please click Select plan to enroll.

Benefit Year Deductible	\$1,250 Individual/\$3,750 Family
Office Visit Copay	\$0 Copay for CPP Provider selected as PCP/\$10 Copay for Non CPP Provider/\$25 for any other PCP visit
Preventive Services	\$0 Copay
Specialist Visit Copay	\$40 Copay for CPP Specialist Provider/\$60 for any other Specialist visit
Emergency Room Copay	\$300 Copay, then 20% after deductible
Inpatient Hospital Copay	\$300 Copay, then 20% after deductible

Select plan

Plan details

Decline Coverage

I would like to decline medical coverage.

Next

Previous

Cancel

2023 Tobacco Attestation

> Tobacco Attestation (Premium Credit \$60)

✓ \$60.00 per month

I attest that I am NOT a tobacco user (includes cigarettes, cigars, pipes, chewing tobacco, snuff, vaping or any product containing nicotine). Or if I am a tobacco user, I agree to complete at least one tobacco cessation counseling session by November 30, 2022. (Please note: You may lose your \$60 monthly premium credit if you do not visit an in-network Primary Care Provider for a tobacco cessation counseling session by November 30, 2022.) As part of this attestation, I understand that making a false statement, representation or attestation could result in my termination from State Health Plan coverage. I also agree to cooperate with the Plan in any efforts to verify my tobacco status.

Select the appropriate response below:



- ☒ I am NOT a tobacco user
- ☐ I AM a tobacco user but agree to participate in a cessation counseling program by 11/30/2022
- ☐ I AM a tobacco user



Next

Previous

Cancel

Medical Benefits Cost Summary






PROFILESHOP FOR BENEFITSCONFIRM & FINISH


2023 SHP Medical Summary


Your 2023 SHP Medical benefit summary is shown below. To make changes, click Edit. Please note that your benefits have not been saved. You must click Save to complete the section.




Medical

Base PPO Plan (70/30)

Offered By: Blue Cross and Blue Shield of North Carolina
Effective Date: 01/01/2023
You Pay: \$25.00 per month
Persons Covered: 


Premium credits  Edit


Show details 

Medicare

No policy on record

No medicare policy information on record

Primary Care Provider  Edit

Show details 


Edit coverage


Edit plan

Plan details

Cost Summary


This is a summary of your OE benefit elections.



Show/hide all 

Benefit Elections (1 items) 

Monthly

Eligible for Employer Contribution	
Medical	\$85.00

You Pay 

Subtotal	\$85.00
Premium Wellness Credits 	-\$60.00
Monthly Total 	\$25.00

Save

Cancel

Your Benefits Review



Current Benefits

Open Enrollment Benefits

Open Enrollment Benefits

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Your benefits

✔ Your plan cost has been updated.

✔ Your cost reflects your answers to the Tobacco Attestation (Premium Credit \$60) survey

[View Survey](#)

+ Your Medical coverage

Base PPO Plan (70/30)

Offered By:

Blue Cross and Blue Shield of North Carolina

Effective Date:

01/01/2023

Persons Covered:

[Redacted]

[Edit coverage](#)

[Show Plan Details](#) ▼

\$25.00
per month

[Decline](#)

You Pay (Monthly Total): **\$25.00**



[Save changes](#) [Cancel](#)

Congratulations Banner

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Select or Update Primary Care Provider

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Enable high contrast mode

✓

Congratulations

██████████

You have successfully completed your enrollment process.

[Please review and print your Confirmation Statement for your records.](#)

**** ACTION REQUIRED ****

All active members and Non-Medicare retirees were moved to the Base PPO Plan (70/30) for the 2023 benefit year. If you prefer to enroll in the Enhanced PPO Plan (80/20), **YOU MUST TAKE ACTION**. If you want to reduce your monthly premium by \$80 for either plan, **YOU MUST TAKE ACTION** by October 28, 2022.

If you enroll in the Enhanced PPO Plan (80/20) or Base PPO Plan (70/30) and visit your selected PCP, you can receive a copay reduction. Please make sure a PCP is selected.

Click on the video to view a short step-by-step demonstration of the online enrollment process.

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Get Started >

Your benefits at a glance

Current Benefits

Future Benefits

Medical
Base PPO Plan
(70/30)
\$25.00/month

My NC Total Retirement Savings

Time to think about your retirement!

Invest in your future with the NC 401(k)/NC 457 Plans and/or NC403(b) Program. Exclusive to Public employees of North Carolina, these plans offer diverse investments with low fees. Enrollment is easy and begins online. Start saving and investing in YOU with simple payroll deductions that you can change at any time during the year. Saving today will impact your tomorrow!

Do you already have a NC 401(k)/NC 457 Plan and/or NC 403(b) Program account?

Consider increasing your contributions. Even a small amount can go a long way! Login to you account and use the Retirement Income Calculator to see how saving MORE NOW can impact your future in retirement.

Nearing Retirement?

Consider staying or rolling into the NC Supplemental Retirement Plans in

Confirmation Page

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High Contrast Mode ☐

Congratulations, [REDACTED] You have successfully completed your enrollment process.
Please review and print your Confirmation Statement for your records.

****ACTION REQUIRED****
All active and Non-Medicare members have been moved to the 70/30 Plan for the 2020 benefit year. If you prefer to enroll in the 80/20 Plan, YOU MUST TAKE ACTION. If you want to reduce your monthly premium by \$60 for either plan, YOU MUST TAKE ACTION by October 31, 2019.
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Get Started >

Click to view and print Confirmation Statement

Your benefits at a glance

Current Benefits

Future Benefits

Medical
70/30 PPO Plan

Do you need to update your PCP?

Click the "Select or Update Primary Care Provider" link under Manage Account.

The choices you pick
Will NOT stick
Unless you SAVE them
With a CLICK!

Date Printed: 07/13/2018

Confirmation Statement

NC, USA 28304

Home Phone:

Employing Unit Assigned ID

Date of Hire: 08/16/2001

Gender: Male

Marital Status: Married

Open Enrollment Elections

Monthly Subscriber Costs: \$50.00

Relationship: Subscriber | Date of Birth:

80/20 PPO Plan
Employee Only

Effective: 01/01/2019
Monthly Cost \$50.00 *

Extended Call Center Hours



- The Eligibility and Enrollment Support Center will have extended hours during Open Enrollment starting October 10:
 - Monday-Friday, 8 a.m. – 10 p.m.
 - Saturdays, 8 a.m. – 5 p.m.
- You are encouraged to NOT wait until the last minute to enroll! As we near the end of the enrollment period, call wait times will be longer than usual. Act early!

855-859-0966

Member Resources

- **ELIGIBILITY AND ENROLLMENT SUPPORT CENTER**
855-859-0966
- **CVS CAREMARK**
(PHARMACY BENEFITS)
888-321-3124
- **BLUE CROSS AND BLUE SHIELD OF NC**
(BENEFITS, CLAIMS)
888-234-2416

Thank You!

Questions?

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