

May 2022 HBR Update



Open Enrollment Exception Period is Over!

Tobacco credit exception requests are still rolling in. As a reminder, the Open Enrollment exception period, including requests for the tobacco credit, has ended. **No further 2022 OE exceptions will be considered.**

The Plan verified 5,829 members completed a tobacco cessation visit or uploaded valid documents to eBenefits. Benefitfocus was provided a list of 2,463 employees to have their tobacco attestation credit removed effective January 1, 2022, which was completed in time for the February invoice.

Thank you for your cooperation.

Worksite Flu Clinics Not Offered this Year

The State Health Plan will not be offering the worksite flu clinic program this year. Vendors continue to struggle with staffing issues, making it difficult to offer clinics at worksites throughout the state. If your group would like to arrange your own worksite flu shot clinic, please make sure to utilize an in-network provider to avoid your employees being charged.

Receiving an annual flu vaccine continues to be one of the best ways to prevent the flu. The Plan encourages you to communicate to your employees that they should take advantage of other local opportunities such as pharmacies or provider offices to receive the flu vaccine.

Dual Premium Billing Ending

PLEASE NOTE THAT THIS MESSAGE IS FOR NON-BEACON AGENCIES

Dual Premium Billing in two eBilling portals is ending. Retro activity balances in the Power MHS eBilling portal will be transferred to the FACETS eBilling portal.

Debit balances will show on the “Fees and Other Services” tab of your current invoice and the description will be “MHS Adjustment.” Credits will show as an “Adjustment” in the “Payment History” tab.

The details of the MHS retro activity will be available in the Power MHS eBilling portal. Payments will no longer be accepted in the MHS eBilling portal and will only be accepted in the FACETS eBilling portal.

Groups will be able to see credit adjustments starting 5/6/2022. Debits will appear with your next available invoice. Subsequent credits/debits will be handled monthly for the remainder of the year.

Please contact Blue Cross NC for any billing questions at 800-245-7319 or stateppoinvoice@bcbsnc.com.

New Resource: HBR Monthly Webinar Archive Now Online

Miss a recent HBR monthly webinar? No problem! You can find the presentation for the webinar you missed by visiting the **new** State Health Plan [HBR Monthly Training Archive](#) page.

Remember to check the HBR [Training and Development](#) page often to sign up for upcoming webinars and review the resources available to you, like [HBR University](#)!

All monthly HBR webinars begin at 10 a.m. To register for the monthly webinars, see below or visit the Plan’s [website](#).


- [May 18, 2022, 10-11 a.m.](#)
- [June 15, 2022, 10-11 a.m.](#)
- [July 20, 2022, 10-11 a.m.](#)
- [August 17, 2022, 10-11 a.m.](#)

- [September 21, 2022, 10-11 a.m.](#)
- [October 19, 2022, 10-11 a.m.](#)
- [November 16, 2022, 10-11 a.m.](#)
- [December 14, 2022, 10-11 a.m.](#)



Next HBR Monthly Webinar
May 18, 2022 - 10am

[Click to Register! >](#)



**This Month's
Healthy
Recipe**



**Smothered Black
Soybean Burgers**

[Get the Recipe! >](#)



**This Month's
Wellness
Tip**



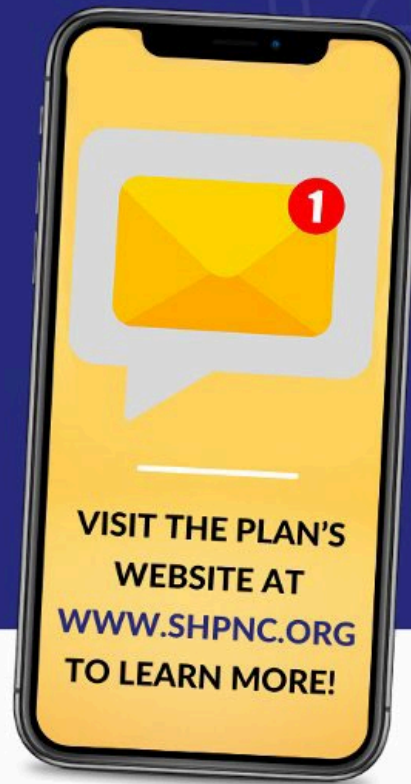
**National Stroke
Awareness Month**

[Learn More! >](#)

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- Sign up to receive State Health Plan updates by text! Just text "Join" to 76971.
- Text messages will be general information regarding your State Health Plan benefits.



SIGN UP TODAY



Message Frequency may vary. Message and Data rates may apply.
Reply STOP to cancel.

Eligibility and Enrollment Questions: 855-859-0966

Prescription Questions: 888-321-3124

For questions on this newsletter, e-mail: ppo.inquiries@nctreasurer.com



North Carolina
State Health Plan
FOR TEACHERS AND STATE EMPLOYEES

A Division of the Department of State Treasurer



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