

May 4, 2022, HBR Alert



## Dual Premium Billing Ending

# PLEASE NOTE THAT THIS MESSAGE IS FOR NON-BEACON AGENCIES

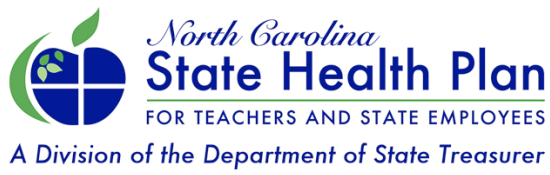
Dual Premium Billing in two eBilling portals is ending. Retro activity balances in the Power MHS eBilling portal will be transferred to the FACETS eBilling portal.

Debit balances will show on the "Fees and Other Services" tab of your current invoice and the description will be "MHS Adjustment." Credits will show as an "Adjustment" in the "Payment History" tab.

The details of the MHS retro activity will be available in the Power MHS eBilling portal. Payments will no longer be accepted in the MHS eBilling portal and will only be accepted in the FACETS eBilling portal.

Groups will be able to see credit adjustments starting 5/6/2022. Debits will appear with your next available invoice. Subsequent credits/debits will be handled monthly for the remainder of the year.

Please contact Blue Cross NC for any billing questions at 800-245-7319 or [stateppoinvoice@bcbsnc.com](mailto:stateppoinvoice@bcbsnc.com).



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