

# January 2022 HBR Update



## Coverage for At-Home Rapid COVID-19 Tests

HBRs are asked to share the following information with employees:

Per the President's Executive Order, **At-Home Rapid COVID-19 tests** will be covered 100% effective January 15, 2022. The State Health Plan (Plan) will offer this coverage to Plan members enrolled in the 80/20 and 70/30 PPO Plans as well as the High Deductible Health Plan (HDHP) via the pharmacy benefit. **There is a limit of 8 At-Home Rapid tests per 30 days.** *This does not apply to tests purchased prior to January 15, 2022.*

Plan members will have two options for coverage of At-Home Rapid COVID-19 tests:

1. Purchase your At-Home Rapid COVID-19 test at a local pharmacy using your State Health Plan ID card. When purchased at the pharmacy with your ID card, there should be no cost to the member, or
2. Purchase an At-Home Rapid COVID-19 test online or in a store and submit a receipt and claims form for reimbursement

Members electing to purchase the test and submit a claim should use the [Prescription Reimbursement Claim form](#) located on the Plan's website.

Members should submit a receipt, that clearly indicates the test purchased, along with the claims form. Expect the claims reimbursement process to take between 30 and 90 days.

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## 2022 HBR Annual Certification and Contact Information Survey

**All HBRs MUST Take Action by Feb. 11, 2022**

The State Health Plan is conducting its HBR Annual Certification, which includes a brief online training that is required of all HBRs. This training can be accessed via [HBR University](#) and must be completed by February 11, 2022.

**In addition, the Plan is updating our HBR contact information so we can better assist you and your team.**

This certification is a two-step process. First, log into [HBR University](#) and take the brief online training. Next, take the contact survey at the end of the training presentation or click [here](#) to provide your contact information.

If this training is not completed by February 11, 2022, access to eBenefits will be terminated. The Plan has the responsibility to ensure that HBRs are fully educated on all policies and practices applicable to the Plan. This requirement has been implemented in the interests of the employees you serve.

Your cooperation in the training and providing your contact information will help us maintain and improve the support and communications we provide. **Thank you in advance!**

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## Transfers Functionality Update

As a friendly reminder, eBenefits Transfers Functionality automation is coming in early 2022. eBenefits will have new functionality enabled to handle employee transfers of benefits when an employee moves from one employing unit to another. The date of this functionality will be announced soon.

An employee will be identified as a “**transfer**” in the new group using key demographic information. If a match occurs and is within 30 days of the benefit end date and new effective date, the employee’s enrollments automatically transfer to the new group.

When an employee transfers the following will be transferred automatically:

- The employee and families’ demographic and benefit information including Primary Care Provider (PCP) information
- Employee and dependent Medicare benefit information
- Beneficiary and additional information
- Student and custodian information
- Previous uploaded documentation

The employee will have the opportunity to make changes and HBRs will see “**Transfer**” as the employee indicator. **Please note the following limitations:**

- The transfer functionality will not work if the employee is returning to a group where he/she was previously employed. For example: Employee leaves group A and is hired in group B (enrollment data **will transfer**). Then employee leaves group B and is rehired at group A (enrollment data **will not transfer**). Employee and HBR will have to manually update employee information.
- At this time, the functionality will not consider the addition of an adjusted service date as criteria to evaluate a transfer of benefits.
- It will not work if an employee transfers into any of the non-active groups (Retirement, COBRA).

**BEACON groups:** This functionality will not apply to an employee being transferred from one BEACON group to another BEACON group. There is already employee transfer logic enabled for BEACON groups.

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## Tobacco Attestation Results & Reminder

The State Health Plan evaluated approximately 8,500 members who attested during Open Enrollment to being a tobacco user and agreed to attend a tobacco cessation visit between July 1, 2021, and November 30, 2021, to receive a premium credit for 2022.

The Plan verified 5,829 members completed a tobacco cessation visit or uploaded valid documents to eBenefits. Benefitfocus was provided a list of 2,463 employees to have their tobacco attestation credit removed effective January 1, 2022, in time for the February invoice. Groups were emailed a final list of tobacco attestation credit removals the week of December 30, 2021. If there's an employee on the final list who believes they have satisfied the tobacco cessation visit, then an exception can be submitted.

As a reminder, since members can visit a Primary Care Provider (PCP) for their session, waivers will not be given to members who live more than 25 miles away from a CVS MinuteClinic. If an enrollment exception is submitted with a mile radius reason included, it will be denied.

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## Reminder: Sign Up for 2022 HBR Monthly Webinars

The State Health Plan continues to utilize monthly HBR webinars as monthly training opportunities. The monthly webinars serve as the main source of updates and guided training. Given this emphasis, HBR attendance at each monthly webinar is required.

All webinars begin at 10 a.m. To register for the monthly webinars, see below or visit the Plan's [website](#).

- [January 19, 2022, 10-11 a.m.](#)
- [February 16, 2022, 10-11 a.m.](#)
- [March 16, 2022, 10-11 a.m.](#)
- [April 20, 2022, 10-11 a.m.](#)
- [May 18, 2022, 10-11 a.m.](#)
- [June 15, 2022, 10-11 a.m.](#)
- [July 20, 2022, 10-11 a.m.](#)
- [August 17, 2022, 10-11 a.m.](#)
- [September 21, 2022, 10-11 a.m.](#)
- [October 19, 2022, 10-11 a.m.](#)
- [November 16, 2022, 10-11 a.m.](#)
- [December 14, 2022, 10-11 a.m.](#)



**Next HBR Monthly Webinar**  
January 19, 2022 - 10am

[Click to Register! >](#)



**This Month's  
Healthy  
Recipe**



**This Month's  
Wellness  
Tip**



**Fish Tacos with  
Tomato & Avocado Salsa**

**Get the Recipe! >**



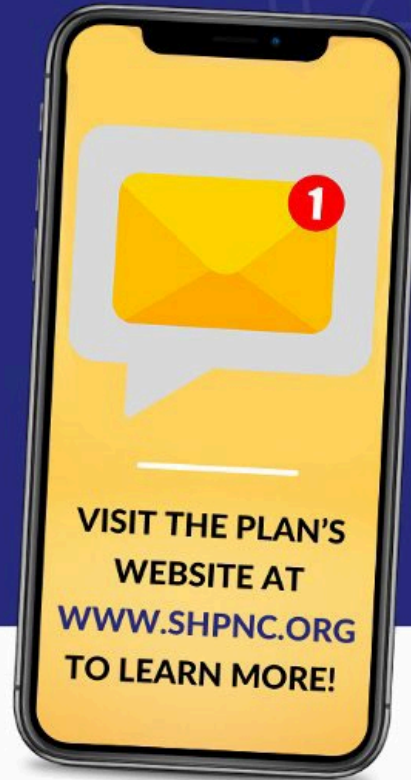
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# TEXT "JOIN" TO 76971

- Sign up to receive State Health Plan updates by text! Just text "Join" to 76971.
- Text messages will be general information regarding your State Health Plan benefits.



**SIGN UP TODAY**

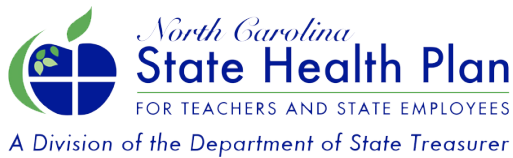


Message Frequency may vary. Message and Data rates may apply.  
Reply STOP to cancel.

Eligibility and Enrollment Questions: 855-859-0966

Prescription Questions: 888-321-3124

For questions on this newsletter, e-mail: [ppo.inquiries@nctreasurer.com](mailto:ppo.inquiries@nctreasurer.com)



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