

May 17, 2021, HBR Alert



Attention Behavioral Health Providers

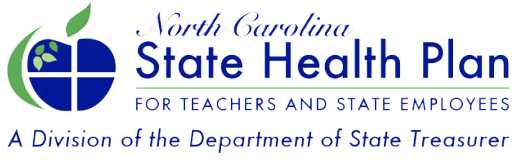
Behavioral Health Clear Pricing Project (CPP) Copay Reduction

The State Health Plan (Plan) Board of Trustees voted in [February 2021](#) to include behavioral health office visits as part of the CPP copay incentive, which reduces the copay to \$0 if a member visits a CPP behavioral health provider. The change was made retroactively for an effective date of January 1, 2021.

As a result, Blue Cross and Blue Shield of North Carolina, the Plan's third-party administrator, has reprocessed claims incurred by Plan members in January and February 2021 to apply the correct copay.

If you have a Plan member with a claim that was impacted by this change you should see an adjustment by June 1, 2021.

Behavioral Health CPP Providers will need to work with Plan members regarding any refunds of any copays based on this change.



Dale R. Folwell, CPA
STATE TREASURER OF NORTH CAROLINA
DALE R. FOLWELL, CPA