

Board of Trustees Meeting/Webinar
September 22, 2020
11:00 a.m. – 1:00 p.m.

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| 1. Welcome | Dale R. Folwell, Chair |
| 2. Conflict of Interest Statement | Dale R. Folwell, Chair |
| Public Comment | Dale R. Folwell, Chair |
| Board Resolution – CPP Phase II Support | Dale R. Folwell, Chair |
| Board Approval | |
| 3. Minutes – August 11, 2020 Webinar (Requires Vote) | Dale R. Folwell, Chair |
| 4. 2021 Benefit/Plan Design Changes (Requires Vote) | Caroline Smart
<i>Sr. Dir., Plan Integration</i> |
| Operations Updates | |
| 5. CPP Phase II Update | Dee Jones
<i>Executive Director</i> |
| 6. Financial Update – COVID-19 Costs | Matthew Rish
<i>Sr. Dir., Finance, Planning & Analytics</i> |
| 7. Open Enrollment Update | Beth Horner
<i>Dir., Customer Experience & Communications</i> |
| 8. Open Enrollment Readiness Update | Caroline Smart |
| Executive Session (Board members and required staff only)
<i>Pursuant to: G.S. 143-318.11 and Chapter 132</i> | Dale R. Folwell, Chair |
| 1. Eligibility & Enrollment Services Contract (Requires Vote)
<i>G.S. 143-318.11(a)(1), G.S. 132-1.2</i> | Ted Enarson
<i>Sr. Director, Contracts & Compliance</i> |
| Adjournment | Dale R. Folwell, Chair |