



Board of Trustees Webinar

April 6, 2020

1:00 - 2:00 p.m.

- | | |
|-----------------------------------|------------------------|
| 1. Welcome | Dale R. Folwell, Chair |
| 2. Conflict of Interest Statement | Dale R. Folwell, Chair |

Board Approval

- | | |
|---|------------------------|
| 3. Minutes – Meetings: 2/28/2020 and 3/12/2020 (Requires Vote) | Dale R. Folwell, Chair |
|---|------------------------|

Operations Updates

- | | |
|--|--|
| 4. 2021 Medicare Advantage Enhanced Plan Benefits (Requires Vote) | Caroline Smart
<i>Sr. Dir., Plan Integration</i> |
| 5. 2021 Open Enrollment Strategy – All Plans (Requires Vote) | Beth Horner
<i>Dir., Customer Experience & Communications</i> |
| 6. COVID-19 Status | Dee Jones
<i>Executive Director</i>

Matthew Rish
<i>Sr. Dir., Finance, Planning & Analytics</i> |

Adjournment

Dale R. Folwell, Chair