







State Health Plan 101 Webinar

Clear Pricing Project

2020

Topics We Will Discuss

- Purpose of the Clear Pricing Project
- CPP Results
- 2021 CPP Copay Reductions
- Locating CPP Providers and Specialists
- FAQs





Purpose of the Clear Pricing Project

- In 2019, the State Health Plan implemented the Clear Pricing Project (CPP).
- The State Health Plan's Clear Pricing Project was developed to secure the Plan's financial future and to promote quality, affordable health care.
- The goal of this effort was to ensure that members have this valuable benefit for years to come, while bringing transparency to health care expenses and addressing the rising health costs that you and your family face every day.





Clear Pricing Project Results

- This effort resulted in more than 25,000 providers partnering with the Plan for transparent and affordable health care.
- As a State Health Plan member, you have access to the North Carolina State Health Plan Network, which is made up of providers who signed up for CPP, and Blue Cross NC's Blue Options network.
- In an effort to lower health care costs for members and to support CPP providers, who believe in affordability and transparency, the Plan will be offering significant copay reductions in 2021 for members who visit a CPP provider.



CPP is applicable to members enrolled in the 80/20 & 70/30 Plans and does NOT impact members on Medicare Advantage Plans.





2021 CPP Copay Reductions

- Beginning January 1, 2021, if members select a CPP Primary Care Provider and visit this provider, they will have a \$0 copay for their office visit!
 - The CPP Primary Care Provider's name must appear on their ID card.
 - If the selected Primary Care Provider is not in the CPP network <u>but</u> listed on the ID card, the office visit copay will be \$10 (80/20) or \$30 (70/30).
 - For other Primary Care Providers the copay will be \$25 (80/20) or \$45 (70/30).
- If members visit a CPP Specialist, they will have a reduced copay which will be dependent upon the plan under which they are covered.

Compare and Save by Using CPP Providers!

CLEAR PRICING PROJECT PROVIDER COPAY COMPARISON CHART

Provider	80/20 Plan	70/30 Plan
PCP	\$0 for CPP PCP on ID card; \$10 for non-CPP PCP on ID card; \$25 for any other PCP	\$0 for CPP PCP on ID card; \$30 for non-CPP PCP on ID card; \$45 for any other PCP
Specialist	\$40 for CPP Specialist; \$80 for other Specialists	\$47 for CPP Specialist; \$94 for other Specialists
Speech, Occup, Chiropractor and Physical Therapy	\$26 for CPP Providers; \$52 for other Providers	\$36 for CPP Providers; \$72 for other Providers





Locating Clear Pricing Project Providers

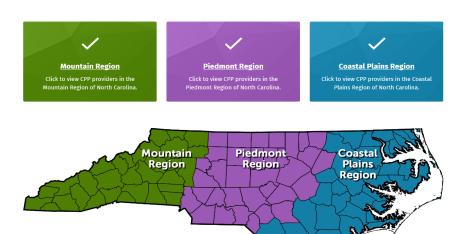
- CPP providers can be found on the Plan's website, www.shpnc.org, in two ways: a
 map lookup tool or using the Find a Doctor Tool.
- Map:
 - Visit the Plan's website and click Clear Pricing Project
 - Select the green box "Clear Pricing Project Provider Search Tool."
 - This search will let you look for a CPP provider by regions in the state.
 - In the "CPP Provider Lookup Tool," select your region.
 - Spell the provider's name in the search box. If you see your provider's name, they are part of CPP. If they do not appear, then the provider is not in the CPP.

Additional Information











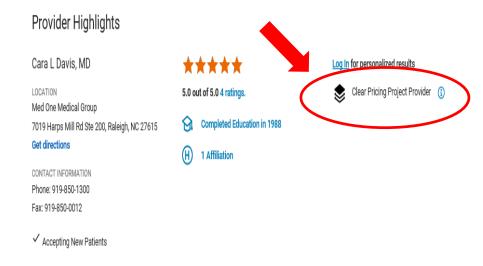


Locating Clear Pricing Project Providers

- CPP providers can also be located using the Find A Doctor search tool on the Plan's website.
 - The Find A Doctor tool can be found on the top of every page.
 - Select your plan and then North Carolina State Health Plan.
 - Search or browse for a provider. CPP providers will have "Clear Pricing Project Provider" next to their name within the Provider Highlights.









Clear Pricing Project FAQs

- Q. Is a provider considered a CPP provider if they are in the NC State Health Plan Network? Or do they also have to have the CPP noted in the record when searching for a provider?
 - A. The NC State Health Plan Network is composed of CPP providers and Blue Options providers. There is an indicator in the Find A Doctor tool that identifies CPP providers. That CPP designation **DOES** need to be noted for the provider to be a CPP Primary Care Provider.
- Q. Does it have to be that actual CPP PCP listed on the ID card for the \$0 copayment or can it also be a provider at the same office as the CPP PCP listed on the card for the \$0 copayment be honored?
 - A. Providers joined the CPP at the practice level, so members should be able to see any provider in the CPP practice. <u>However</u>, if the CPP provider also practices at a non-CPP practice, then he/she is not CPP provider there and the member would not receive the \$0 copay.

Clear Pricing Project FAQs, cont'd.

- Q. How can you ensure that your CPP PCP, or even a regular PCP, name appears on your State Health Plan ID card?
 - A. Members may select a CPP PCP or another PCP in eBenefits, during the Open Enrollment online process and the provider's name will appear on their ID card. That can be done during Open Enrollment or at any time during the year.
- Q. Do members have to select a CPP Specialist to be printed on their ID card to get the CPP specialist copay reduction?
 - A. No.
- Q. What if there aren't any CPP providers in a member's area?
 - A. Members will still have access to in-network providers if there aren't any Clear Pricing Project (CPP) providers in their area, but they will not get the CPP cost reduction without going to a CPP provider's office.

Questions?



• BLUE CROSS AND BLUE SHIELD OF NC (BENEFITS and CLAIMS) 888-234-2416

 STATE HEALTH PLAN WEBSITE www.shpnc.org





Thank You!

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