North Carolina State Health Plan
Clear Pricing Project
Questions & answers

What is the Clear Pricing Project (CPP)?
CPP is part of the NC State Health Plan. Its main goal is to provide a fair and transparent network for State Health Plan members while preserving and protecting the plan's financial sustainability. CPP is a custom fee schedule based on Medicare. Some benefits, such as PCP and specialist office visits, have reduced member copays for CPP providers. More information is available at **SHPNC.org/nc-state-health-plan-network**

When will Aetna® become the third-party administrator (TPA) for the NC State Health Plan?
The plan effective date is 1/1/2025.

Do I need to join the Aetna network to serve NC State Health Plan members?
Yes. You must be an Aetna participating provider in the Choice POS II network to be in network for NC State Health Plan members starting 1/1/25. To join the Aetna network visit **Go.Aetna.com/joinournetwork**

Can I join CPP without joining Aetna?
No. Providers will need to first join the Aetna network and complete contracting and credentialing (if required). Once you're part of the Aetna network, then you can join CPP during a CPP open enrollment period.

When is the CPP open enrollment period?
The CPP open enrollment period is from 11/1/2023 through 5/31/2024 for 1/1/2025 participation.

How long does it take to become a part of the Aetna network after I submit an application?
It should take about 90 days after the contract is signed.

If I'm currently part of the CPP with the current TPA for the State Health Plan, will I automatically be in the CPP with Aetna?
No. The State Health Plan requires providers to re-join the CPP with Aetna. You'll need to sign a new CPP amendment to your Aetna agreement.

Why do I need to enroll in CPP if I already participate with Aetna?
If you participate in the Aetna Choice POS II network, you'll be in network for NC State Health Plan members at your Aetna contract rates. You may choose to join the CPP network to be paid according to the CPP fee schedule. If so, some benefits have lower member copays for CPP providers.

How do I join CPP?
Visit **Go.aetna.com/joincpp** to get started.

Can I find out if I'm already participating in the CPP with Aetna?
To check your participation status, send us an email. You can reach us at **NorthCarolinaNetwork@Aetna.com.** Make sure to include your tax identification number (TIN).

I have questions about the fee schedule. Who should I contact?
You can visit **SHPNC.org/nc-state-health-plan-network** to view the CPP service and rate schedule document. If you have additional questions, send us an email at **NorthCarolinaNetwork@Aetna.com.**

Can I negotiate a different rate for CPP?
The NC State Health Plan sets CPP rates. They are the same for all CPP providers and posted for transparency. They aren't negotiable. If you choose not to join CPP, your Choice POS II Aetna contract rates will apply.

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I have questions about the amendment. Who should I contact?

You can visit **SHPNC.org/nc-state-health-plan-network** to view the amendment and CPP service and rate schedule documents. If you have additional questions, send us an email at **NorthCarolinaNetwork@Aetna.com.**

Can I request changes to the agreement?

The agreement isn't negotiable. If you choose not to join CPP, your Choice POS II Aetna® contract will apply.

What will the CPP fee schedule be? Will it be the same as the current CPP fee schedule?

As with the current CPP professional fee schedule, it will be based on 160 percent of current year Medicare for most professional services. There may be some differences for codes that don't have Medicare fees. The CPP service and rate schedule document is posted at **SHPNC.org/nc-state-health-plan-network**

How will my enrollment in the CPP be indicated in the Aetna provider search tool to members?

There will be a CPP badge in the Aetna provider search tool for members to easily find this information. The badge will be the apple from the NC State Health Plan logo. And it has the words "Clear Pricing Project Provider" as shown in the image below.

Clear Pricing Project Provider

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