



Aetna® is on the way as the State Health Plan's new TPA!

What's happening?

The State Health Plan is transitioning from Blue Cross NC to Aetna® beginning Jan. 1, 2025, as a new third-party administrator (TPA).

Who does this affect?

Members enrolled in the Base PPO Plan (70/30), Enhanced PPO Plan (80/20) and High Deductible Health Plan. This will not impact Humana Medicare Advantage Plan members.

Where can I learn more?

Visit the State Health Plan's website at www.shpnc.org for Aetna transition updates, Open Enrollment news and event schedules.

www.shpnc.org



2025 Open Enrollment Sept. 30 - Oct. 25, 2024



During Open Enrollment, all members will be automatically moved to the Base PPO Plan (70/30) unless they take action to enroll into the Enhanced PPO Plan (80/20).



Members will need to complete the tobacco attestation online during Open Enrollment in both plans to reduce premiums in both plans.



With the transition to Aetna, members will need to select a new Primary Care Provider (PCP) during Open Enrollment.

You're in luck, Aetna will be HERE! Members can meet representatives, ask questions, and flu shots will be available on a first-come, first-served basis.

Visit the Aetna Bus!

Downtown Raleigh

August 22, 2024 | 11:00am - 3:00pm
Bicentennial Plaza