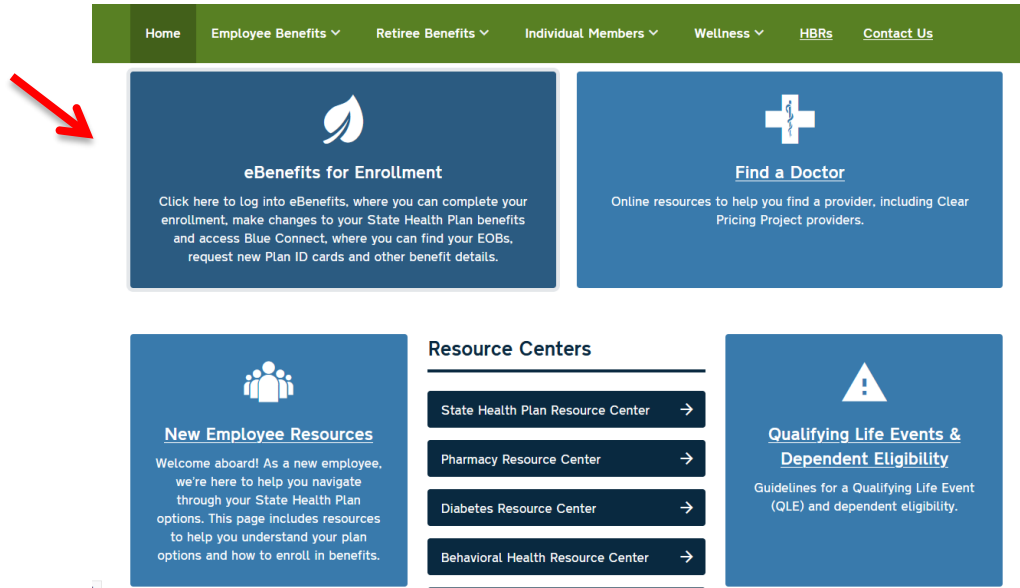


How to Complete 2023 Open Enrollment Online via eBenefits (Non-Medicare Retirees)

- Go to the State Health Plan's website at www.shpnc.org. Click **eBenefits** blue box.



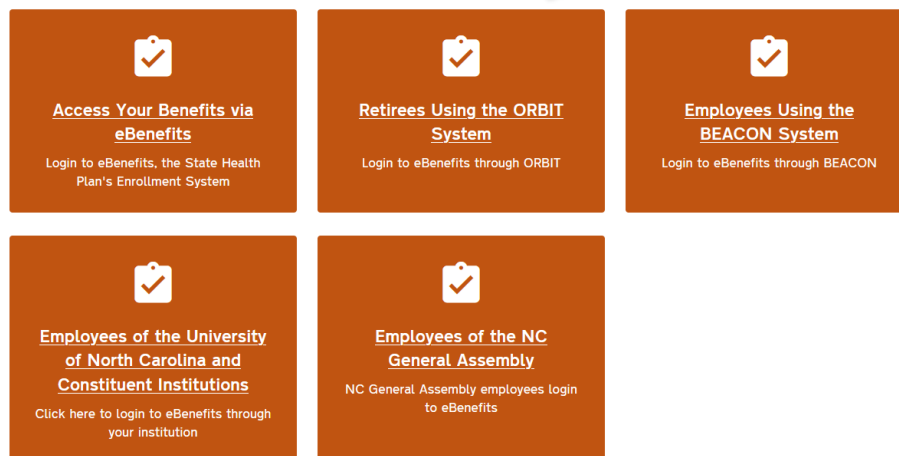
- Click **Retirees Using the ORBIT System**.

To log into eBenefits, click the button below for YOUR enrollment system. If your employer is not listed, select the "eBenefits" button below or contact your HR representative for assistance.

Once you're logged into eBenefits, you can complete your OPEN ENROLLMENT, make changes and access your benefit information through BlueConnect, where you can find your EOBs and order new ID cards.

Important Note Regarding Passwords:

If you are having issues logging into eBenefits, do not continue to attempt to log in or you will lock your account. Instead you have the option to reset your password. Simply click "Reset your account" then "I can't remember my password." From there you will be prompted to a screen that will ask you to enter your username so a passcode can be sent to the email address you have in eBenefits.



- Enter your **ORBIT Username and Password** and then click **Log in**. If you can't remember your username and password, follow the steps to reset your username or password.

Login to ORBIT

Are you a first-time user?

If so, you will need to register to create your account.

[Register](#)

User Name

[Forgot your User Name](#)

Password (case-sensitive)

[Forgot/Change Your Password](#)

[Log in](#)

[Need Help?](#)

Estimators

If you would like to calculate benefits without pre-filled personal information, use the options below. To calculate benefits with your information pre-filled, please login.

[Retirement Benefit](#)

[NC 401\(k\)/457 Transfer Benefit](#)

[Service Purchase](#)


Forms and Applications

Need to download forms without any pre-filled information? ORBIT provides convenient access to forms for printing without logging in.

NOTE: To access forms with your information pre-filled, please login.

[Forms and Applications](#)

- Once logged in to your ORBIT account, select the **State Health Plan eBenefits** menu item on the left side of the screen or in the green box below.



STATE TREASURER OF NORTH CAROLINA
DALE R. FOLWELL, CPA

Profile : Retired


Select Account ▾

[Return to Accounts](#)

- [Home/Retired](#)
- [State Health Plan eBenefits](#)**
- [Maintain Personal Information](#)
- [Maintain Direct Deposit](#)
- [Maintain Tax Withholding Election](#)
- [View 1099/W2 Tax Documents](#)
- [View Beneficiaries](#)
- [Request Income Verification Letter](#)
- [NC 401\(k\)/NC 457 Transfer Benefit Estimate](#)
- [View CDB Information](#)

Home/Retired

A Message from the Treasurer



Dear Johnnie Cotton,


Welcome to the redesigned ORBIT for members! ORBIT is an online tool that provides you with full, secure access to your person. Our staff has worked diligently to make ORBIT more responsive for those on mobile devices such as cell phones and tablets. In addition, we have implemented measures to help protect your personal information.

Lastly, we incorporated our N.C. Total Retirement Plans' branding to maintain a consistent look and feel with our Retirement System's comprehensive approach to retirement planning for our members.

The Department of State Treasurer is committed to providing you with information that will help you make informed decisions about yourself with your account information, understand your savings options, and utilize the education and planning resources available through the Retirement Systems at 1-877-NCSECURE (1-877-627-3287) if you have additional questions.

Thank you for your service to North Carolina.


- Dale R. Folwell, CPA
North Carolina State Treasurer



State Health Plan eBenefits

eBenefits in the State Health Plan


[View](#)



Maintain Personal Information

View the personal information (name, address, date of birth, etc.) we currently have on file for you.

[View](#)

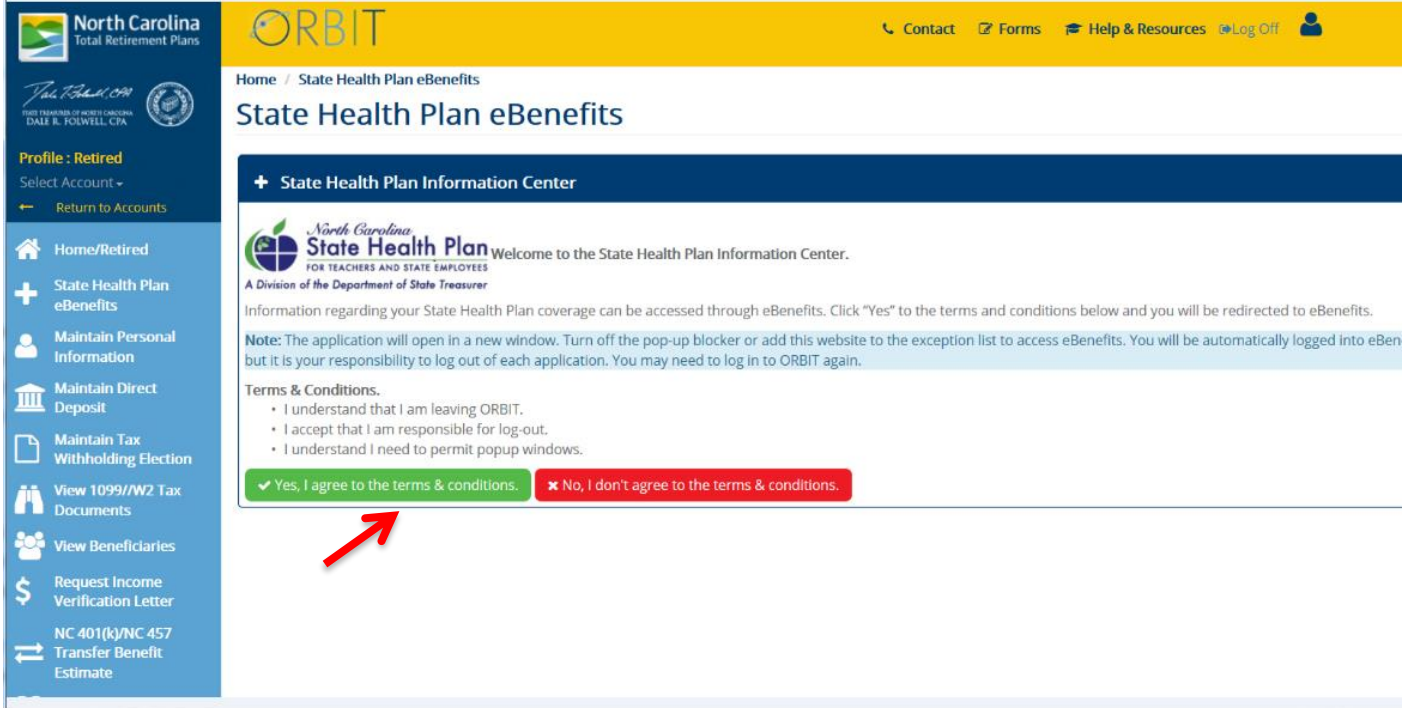


Maintain Direct Deposit

Manage your benefit payment account information.

[View](#)

5. You will be asked to agree to the **Terms and Conditions** to continue. Please be sure to turn off your pop-up blocker or accept pop-ups from this website. You will not be able to continue until this has been completed.



North Carolina Total Retirement Plans

ORBIT

Contact Forms Help & Resources Log Off

Home / State Health Plan eBenefits

State Health Plan eBenefits

State Health Plan Information Center

Welcome to the State Health Plan Information Center.

A Division of the Department of State Treasurer

Information regarding your State Health Plan coverage can be accessed through eBenefits. Click "Yes" to the terms and conditions below and you will be redirected to eBenefits.

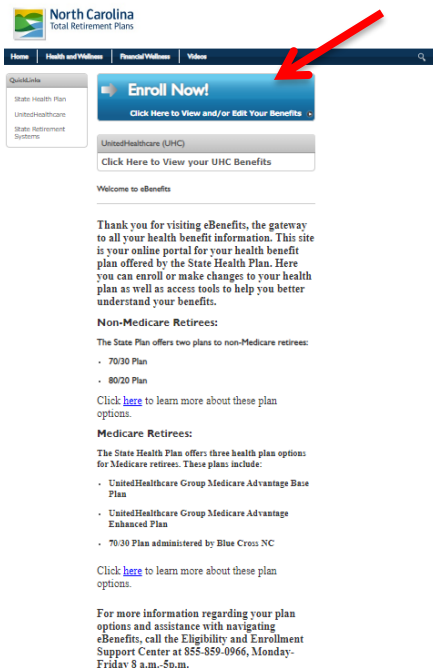
Note: The application will open in a new window. Turn off the pop-up blocker or add this website to the exception list to access eBenefits. You will be automatically logged into eBenefits but it is your responsibility to log out of each application. You may need to log in to ORBIT again.

Terms & Conditions.

- I understand that I am leaving ORBIT.
- I accept that I am responsible for log-out.
- I understand I need to permit popup windows.

☒ Yes, I agree to the terms & conditions.
 ☐ No, I don't agree to the terms & conditions.

6. After clicking on "Yes I agree to the terms & conditions" you will see the screen below and may begin the enrollment process by clicking on "Enroll Now."



North Carolina Total Retirement Plans

Home Health and Wellness Financial Wellness Values

Quick Links

- State Health Plan
- UnitedHealthcare
- State Retirement Systems

Enroll Now!

Click Here to View and/or Edit Your Benefits

UnitedHealthcare (UHC)

Click Here to View your UHC Benefits

Welcome to eBenefits

Thank you for visiting eBenefits, the gateway to all your health benefit information. This site is your online portal for your health benefit plan offered by the State Health Plan. Here you can enroll or make changes to your health plan as well as access tools to help you better understand your benefits.

Non-Medicare Retirees:

The State Plan offers two plans to non-Medicare retirees:

- 70/30 Plan
- 80/20 Plan

Click [here](#) to learn more about these plan options.

Medicare Retirees:

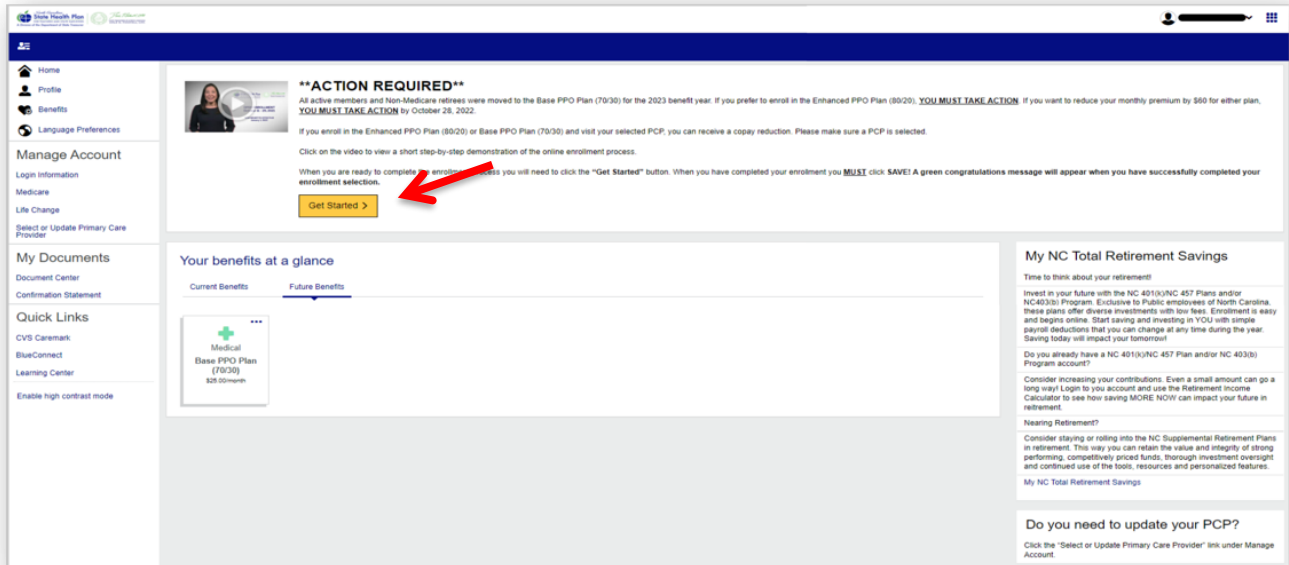
The State Health Plan offers three health plan options for Medicare retirees. These plans include:

- UnitedHealthcare Group Medicare Advantage Base Plan
- UnitedHealthcare Group Medicare Advantage Enhanced Plan
- 70/30 Plan administered by Blue Cross NC

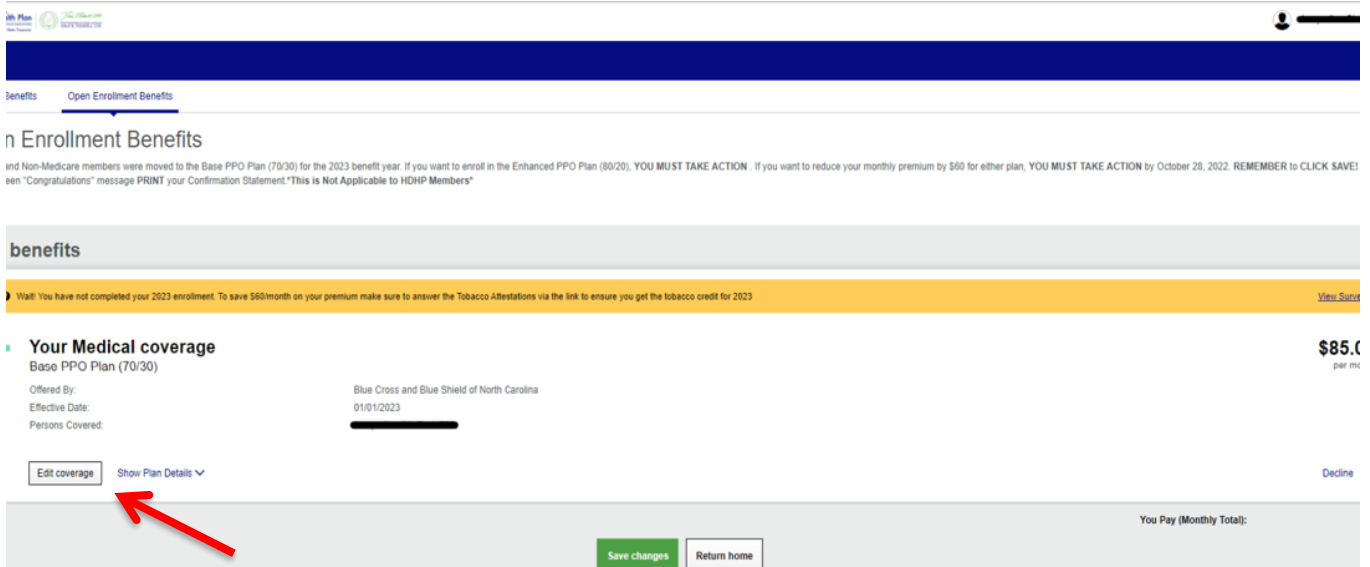
Click [here](#) to learn more about these plan options.

For more information regarding your plan options and assistance with navigating eBenefits, call the Eligibility and Enrollment Support Center at 855-859-0966, Monday-Friday 8 a.m.-5p.m.

7. Once you are in eBenefits, you will see a link under “Manage Account” where you can **Select or Update your Primary Care Provider** information right on the Home Page. Then click **Get Started**.



8. Click **Edit Coverage**.



Benefits Open Enrollment Benefits

Open Enrollment Benefits

End Non-Medicare members were moved to the Base PPO Plan (70/30) for the 2023 benefit year. If you want to enroll in the Enhanced PPO Plan (80/20), **YOU MUST TAKE ACTION**. If you want to reduce your monthly premium by \$60 for either plan, **YOU MUST TAKE ACTION** by October 28, 2022. **REMEMBER to CLICK SAVE!** When you see "Congratulations" message PRINT your Confirmation Statement. *This is Not Applicable to HDHP Members*

benefits

Wait! You have not completed your 2023 enrollment. To save \$60/month on your premium make sure to answer the Tobacco Attestations via the link to ensure you get the tobacco credit for 2023. [View Savings](#)

Your Medical coverage **\$85.00**
per mo

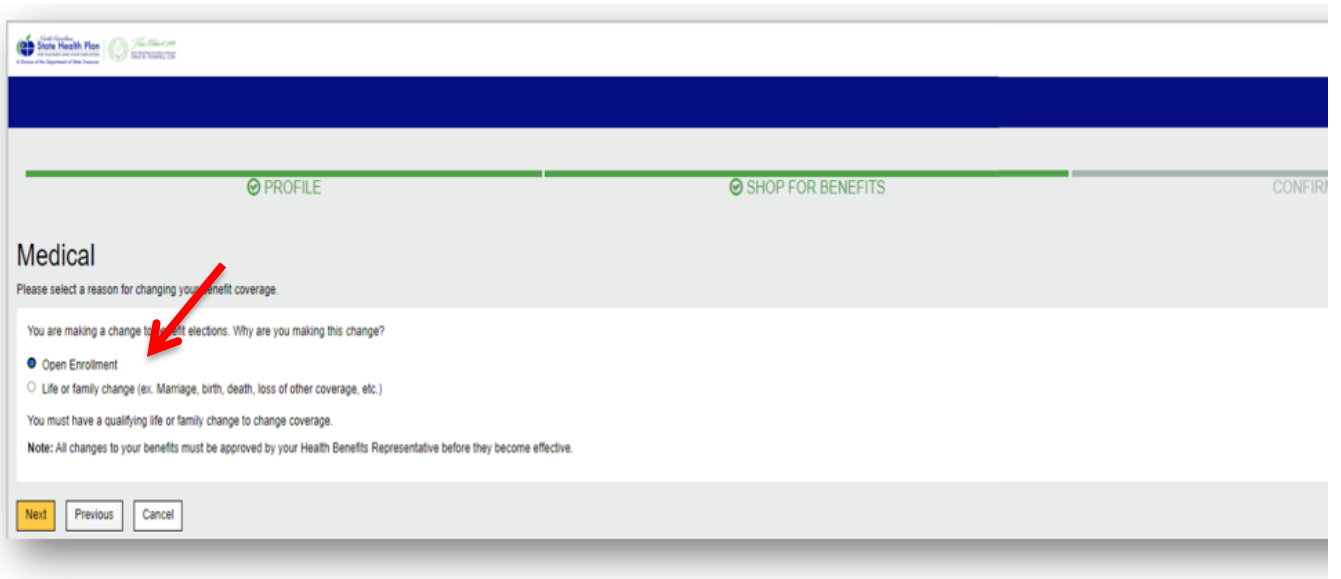
Base PPO Plan (70/30)
 Offered By: Blue Cross and Blue Shield of North Carolina
 Effective Date: 01/01/2023
 Persons Covered:

[Edit coverage](#) [Show Plan Details](#) [Decline](#)

You Pay (Monthly Total):

[Save changes](#) [Return home](#)

9. Select **Open Enrollment** as the reason for making your change.



PROFILE SHOP FOR BENEFITS CONFIRM

Medical

Please select a reason for changing your benefit coverage.

You are making a change to your benefit elections. Why are you making this change?

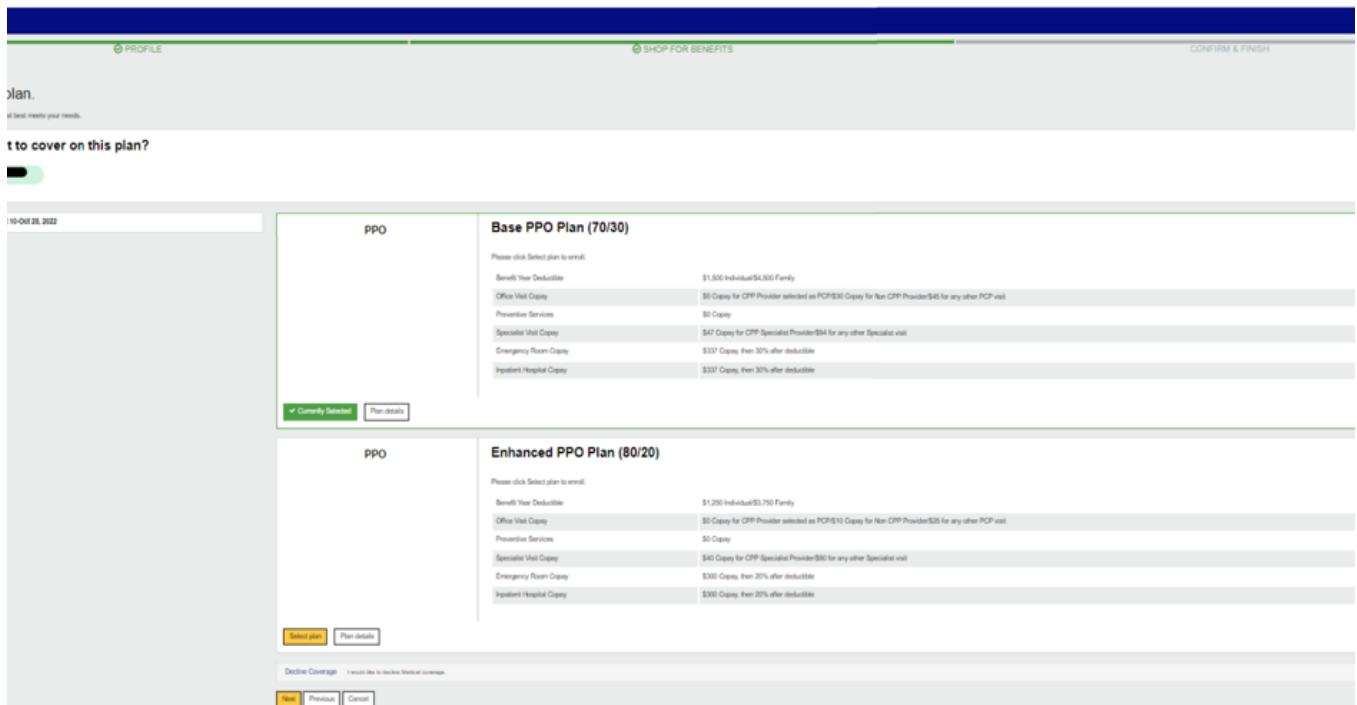
☒ Open Enrollment
☐ Life or family change (ex. Marriage, birth, death, loss of other coverage, etc.)

You must have a qualifying life or family change to change coverage.

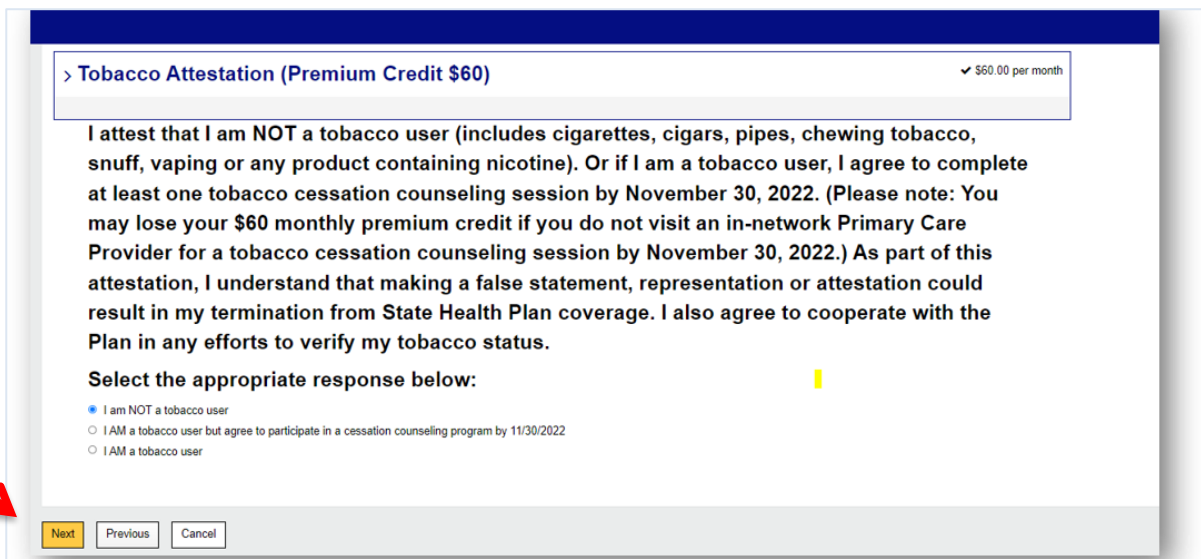
Note: All changes to your benefits must be approved by your Health Benefits Representative before they become effective.

[Next](#) [Previous](#) [Cancel](#)

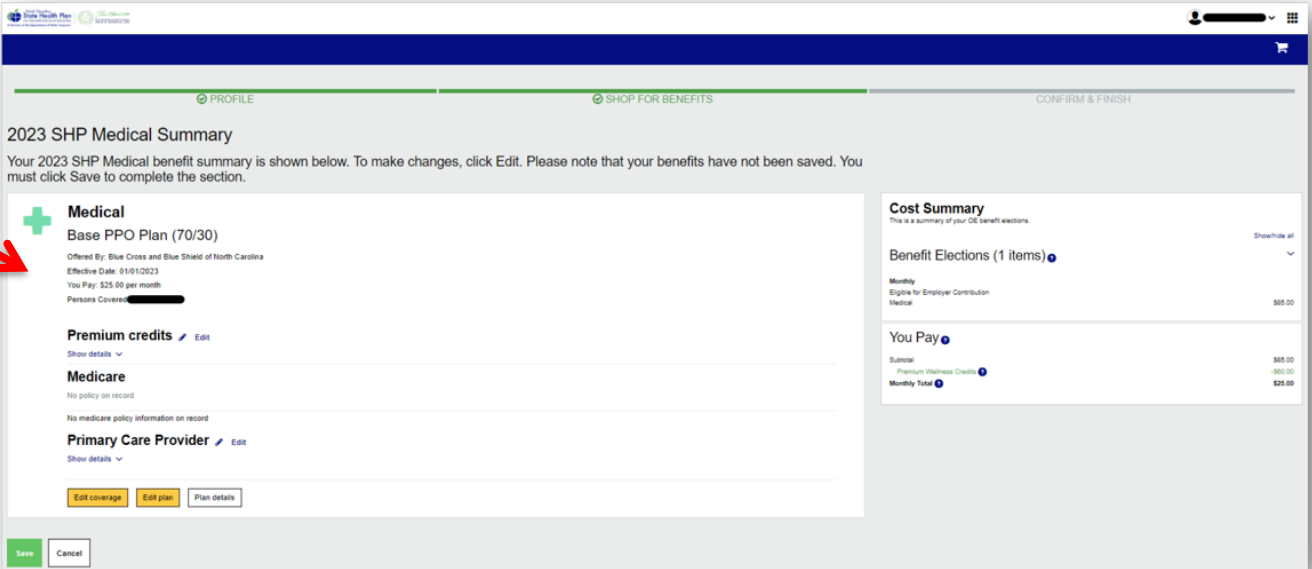
10. Choose a health plan option and click **Select Plan**. Please note: All Non-Medicare members have been moved to the Base PPO Plan (70/30). If you want to select the Enhanced PPO Plan (80/20), scroll down to that plan and click Select Plan. If you need to add a dependent, click on the **Add Dependent** link and follow the instructions.



11. On the Tobacco Attestation page, select the appropriate answer. This is necessary if you want to reduce your premium in the Enhanced PPO Plan (80/20) only. The Base PPO Plan (70/30) remains premium-free for eligible retirees. Then click **Next**.



12. Once your plan has been selected, click **Save**. Make sure you have a Primary Care Provider (PCP) selected. [Click here](#) to find out more about the savings you can receive by selecting a Clear Pricing Project PCP.



2023 SHP Medical Summary

Your 2023 SHP Medical benefit summary is shown below. To make changes, click Edit. Please note that your benefits have not been saved. You must click Save to complete the section.

Medical

Base PPO Plan (70/30)

Offered By: Blue Cross and Blue Shield of North Carolina
 Effective Date: 8/1/2023
 You Pay: \$25.00 per month
 Persons Covered: [Redacted]

Premium credits [Edit](#)
[Show details](#)

Medicare

No policy on record
 No medicare policy information on record

Primary Care Provider [Edit](#)
[Show details](#)

[Edit coverage](#) [Edit plan](#) [Plan details](#)

[Save](#) [Cancel](#)

Cost Summary
 This is a summary of your 2023 benefit elections. [Show/Hide all](#)

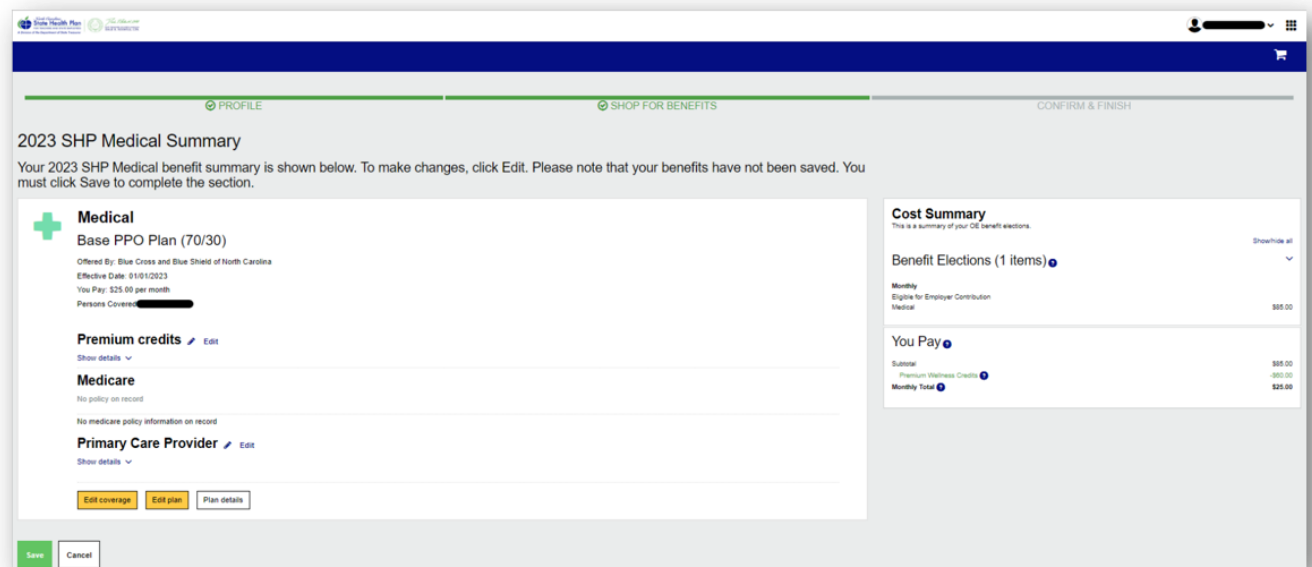
Benefit Elections (1 items) [Show/Hide all](#)

Monthly	Eligible for Employer Contribution	Medical	Amount
Monthly	Eligible for Employer Contribution	Medical	\$0.00

You Pay

Subtotal	Premium Wellness Credits	Monthly Total
\$0.00	\$0.00	\$0.00

13. Click **Save Changes** to confirm your elections and return to the Home page.



2023 SHP Medical Summary

Your 2023 SHP Medical benefit summary is shown below. To make changes, click Edit. Please note that your benefits have not been saved. You must click Save to complete the section.

Medical

Base PPO Plan (70/30)

Offered By: Blue Cross and Blue Shield of North Carolina
 Effective Date: 8/1/2023
 You Pay: \$25.00 per month
 Persons Covered: [Redacted]

Premium credits [Edit](#)
[Show details](#)

Medicare

No policy on record
 No medicare policy information on record

Primary Care Provider [Edit](#)
[Show details](#)

[Edit coverage](#) [Edit plan](#) [Plan details](#)

[Save](#) [Cancel](#)

Cost Summary
 This is a summary of your 2023 benefit elections. [Show/Hide all](#)

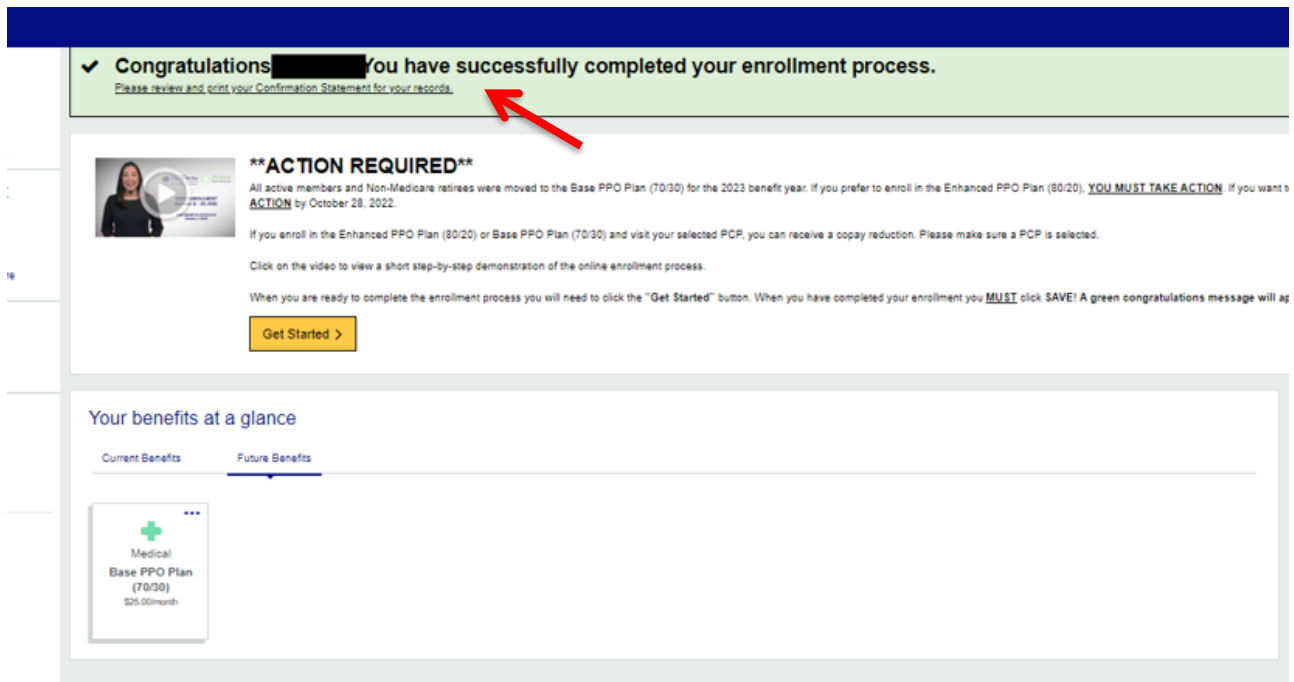
Benefit Elections (1 items) [Show/Hide all](#)

Monthly	Eligible for Employer Contribution	Medical	Amount
Monthly	Eligible for Employer Contribution	Medical	\$0.00

You Pay

Subtotal	Premium Wellness Credits	Monthly Total
\$0.00	\$0.00	\$0.00

14. A green congratulations message will appear once you have successfully completed your enrollment. Click on the **“Confirmation Statement”** to access a printable version of all your benefits for your records.



Need Assistance? Please call the Eligibility and Enrollment Support Center at 855-859-0966. During Open Enrollment, the Support Center is offering extended hours: Monday-Friday 8 a.m. - 10 p.m. and Saturdays 8 a.m. - 5 p.m.