NC HealthConnex Extension Announcement

In response to the COVID-19 pandemic, the COVID-19 Recovery Act [ncleg.gov] (NCSL 2020-3) was signed into law by Governor Roy Cooper on Monday, May 4. Section 3E.1.(a) addresses the connection requirement to the state-designated HIE Network's NC HealthConnex, extending the June 1, 2020, connection deadline to October 1, 2021.

In addition, all providers who have shown a good faith effort to connect to NC HealthConnex and have a valid Participation Agreement on file will also have the extended deadline of October 1, 2021. This extension of time will allow the large queue of health care providers who are in active onboarding to complete the connection process. Connecting to NC HealthConnex can take up 12 months, depending on your EHR software.

Please note: If you were mandated to connect by June 1, 2020, your new deadline is October 1, 2021. Providers who have signed a Participation Agreement do not need to take further action. The NC HealthConnex technical team will reach out when technical discussions are to begin with your practice.

For COVID-19 legislation FAQs, click here.

Please email HIEA@nc.gov with any questions.