September 26, 2023, Member Alert



Medicare Member In-Person Events & Webinars Start This Week!

We're here to help you through Open Enrollment, which will be held October 9-27, 2023.

For Medicare-eligible members, the State Health Plan is offering a variety of outreach events with information about your 2024 benefits. These include in-person events, webinars and a telephone town hall!

In-person events will span the state from Buncombe to New Hanover counties. For a complete list of in-person events, see the grid below or visit the Plan's <u>website</u>. Webinars begin September 27, with in-person events beginning September 28.

In-Person Events

DATE	COUNTY	TIME	LOCATION
9/28/2023	<u>Buncombe</u>	10 a.m 12 noon	Crowne Plaza
			1 Resort Drive
			Asheville, NC 28806
			Crowne Ballroom Roan and Pisgah Sections

10/4/2023	Guilford	2 p.m 4 p.m.	Greensboro-High Point Marriott Airport One Marriott Drive Greensboro, NC 27409 Salons A-E
10/5/2023	<u>Cabarrus</u>	10 a.m 12 noon	City Club at Gibson Mills 325 McGill Ave. NW, Suite 150 Concord, NC 28027 Fieldcrest Room
10/12/2023	<u>Orange</u>	2 p.m 4 p.m.	Sheraton Chapel Hill One Europa Drive Chapel Hill, NC 27517 Blue Hill Ballroom Salon A
10/17/2023	<u>Wake</u>	2 p.m 4 p.m.	Hilton Garden Inn Crabtree Valley 3912 Arrow Drive Raleigh, NC 27612 Element III & IV
10/18/2023	New Hanover	2 p.m 4 p.m.	Terraces on Sir Tyler 1826 Sir Tyler Drive Wilmington, NC 28405 Grand Ballroom
10/19/2023	<u>Pitt</u>	10 a.m 12 noon	Hilton Greenville 207 SW Greenville Blvd.

			Greenville, NC 27834
			Carolina Ballroom E & F
10/20/2023	<u>Pasquotank</u>	10 a.m 12 noon	Kermit E. White Graduate Center
			1862 Edgewood Drive
			Elizabeth City, NC 27909
			KEW Room 124

To register for events, click on the event in the grid above or visit the Plan's <u>website</u> at <u>www.shpnc.org</u>. If you need assistance with registering for an event, please call the RSVP Hotline at 866-720-0114, Monday - Friday, between 8 a.m. - 5 p.m. ET.

As a reminder for Medicare members, IF YOU ARE SATISFIED WITH THE PLAN IN WHICH YOU ARE CURRENTLY ENROLLED, NO ACTION IS REQUIRED during Open Enrollment.

All members currently enrolled in the Humana Medicare Advantage (Base or Enhanced) Plan (90/10)* will REMAIN on that plan for 2024.

All members currently enrolled in the Base PPO Plan (70/30) administered by Blue Cross and Blue Shield of North Carolina (Blue Cross NC) will REMAIN on that plan for 2024.

If you want to change plans or need to make changes regarding your dependents, you will need to take action during Open Enrollment.

Details on all these options will be located in your Decision Guide, which will be coming to your mailbox soon, or visit the Plan's <u>website</u>.

*The Humana Group Medicare Advantage Plans have a benefit value equivalent to a 90/10 plan.



