

November 2023 HBR Update



Post-OE Dependent Verification Reminder!

Congratulations on surviving 2024 Open Enrollment (OE)! Thank you all for your support prior to and during OE! With 310,964 members completing OE, it was a big success!

Please remember that enrollments approved before documentation is received still require documentation to be submitted and verified by the HBR.



The Dependent Census Report (Data & Reporting, Standard Reports, Census tab) is the most efficient way to see what dependents are still outstanding. Make sure to select "Open Enrollment" when running the report. Filter out those dependents who do not have coverage, then filter out those that have been verified. The remaining dependents will need to be addressed.

Remember:

- **Verification must be completed by Friday, November 17, 2023.**
- **On Monday, November 20, 2023, the Plan will begin terminating coverage for unvalidated dependents.**

The full list of appropriate documentation and examples can be found on the State Health Plan's [website](#).

Dependents that Become State Employees

Here's a quick reminder on dependents that become state employees or state retirees.

Any member that is eligible to be covered as a subscriber is not eligible to be covered as a dependent per [statute](#).

Specifically, the statute says, "No person shall be eligible for coverage as a dependent if eligible as an employee or retired employee, except when a spouse is eligible on a fully contributory basis or when the person is a disabled dependent child. In addition, no person shall be eligible for coverage as a dependent of more than one employee or retired employee at the same time."

For example, if a member is currently enrolled under their parent as a dependent child or spouse and then becomes a full-time employee with the state, they must enroll as a subscriber under their employer.

Tobacco Cessation and Credit Removals

Please don't forget to remind employees who, during Open Enrollment, selected that they were tobacco users but willing to visit a Primary Care Provider (PCP) for tobacco cessation counseling that they have until November 30, 2023, to complete their tobacco cessation counseling, or risk losing their premium credit.

To ensure the credit is applied, members are recommended to upload their office visit summary into the Document Center located in eBenefits. The subscriber must present their State Health Plan ID card in order for the visit to be covered at 100 percent by the Plan. **If members combine their tobacco cessation visit with another service, there may be a copay.**

New members enrolling in November or December for January 1, 2024, coverage will not be able to complete their tobacco cessation visit until January 1, 2024.



This Month's
Healthy
Recipe



**Creamy Sun-Dried Tomato &
Chicken Pasta Bake**

[Get the Recipe! >](#)



This Month's
Wellness
Tip



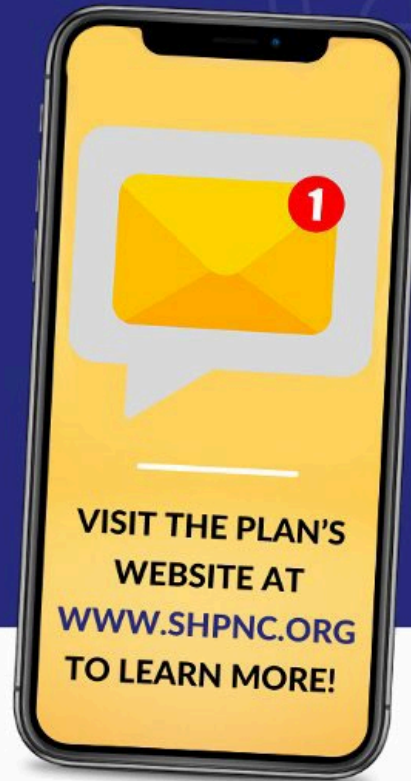
**National
Diabetes Month**

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- Sign up to receive State Health Plan updates by text! Just text "Join" to 76971.
- Text messages will be general information regarding your State Health Plan benefits.



SIGN UP TODAY



Message Frequency may vary. Message and Data rates may apply.
Reply STOP to cancel.

Eligibility and Enrollment Questions: 855-859-0966

Prescription Questions: 888-321-3124

For questions on this newsletter, e-mail: ppo.inquiries@nctreasurer.com



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