

# HBR Monthly Webinar

December 14, 2022





# Agenda

- Annual Certification
- Tobacco Cessation And Credit Removal
- New ID Cards & OE Exceptions
- New Employee Kit
- January Invoices
- Upcoming HBR Monthly Webinars

# HBR Annual Certification & Contact Information Survey

- The State Health Plan is conducting its HBR Annual Certification, which includes a brief online training that is required of all HBRs.
- The certification is a two-step process.
- You will log into HBR University and take the brief online training.
- Next, you will take the contact survey at the end of the training presentation to provide your contact information.
- This training must be completed by February 11, 2023.
- More information will be coming in early January!





# Tobacco Cessation and Credit Removals

- The State Health Plan is taking several steps to ensure that the Tobacco Attestation verification has been completed for subscribers that attested to being a tobacco user but were willing to visit a Primary Care Provider for a tobacco cessation counseling visit.
- The Plan is getting a weekly claims report from Blue Cross NC and is also verifying uploaded documents in eBenefits.
- The verification piece will not be completed until the end of December, therefore additional email updates will not be sent. The final list of subscribers who will have their Tobacco Attestation Credit will be sent in the last week of December.
- Credit removals are scheduled to be processed in eBenefits in time for your February billing cycle.
- To ensure subscribers receive credit for their visits, subscribers are encouraged to upload their office visit summary to the “Document Center” located in [eBenefits](#) by December 12, 2022 (earlier this week).
- If there’s a subscriber on the credit removal list sent in December who believes they have satisfied the Tobacco Cessation visit, the HBR can submit an exception.
- New employees enrolling in November or December for January 1, 2023, coverage will not be able to complete their tobacco cessation visit until January 1, 2023.

# New ID Cards and OE Exceptions

- As a reminder, all employees received a new State Health Plan ID card in the mail regardless of the action they took during Open Enrollment.
- As a reminder, January 2023 premiums will be deducted from December paychecks.
- All Open Enrollment exceptions must be received by the State Health Plan by January 31, 2023. We appreciate your cooperation.

 FOR TEACHERS AND STATE EMPLOYEES A Division of the Department of State Treasurer Treasurer Dale R. Folwell, CPA		
<b>Subscriber:</b> SUBSCRIBER NAME 00		
Subscriber ID: <b>YPY100000001</b>		
GROUP NAME		
Effective Date <b>01/01/23</b>		Group No: <b>14170742</b>
RXBIN: <b>004336</b>		RXPCN: <b>ADV</b>
		RXGRP: <b>RX0274</b>
<b>Primary Care Provider (PCP)</b> PROVIDER NAME PROVIDER PRACTICE 919-555-5555		
NC SHP Network		Base PPO Plan (70/30)
Paid for by <b>YOU</b> and other <b>NC Taxpayers</b>		

Provider Type	CPP	Non CPP
Selected PCP*	\$0	\$30
Phy/Occu/Spch Therapy/Chiro	\$36	\$72
Specialist	\$47	\$94
Behavioral Health	\$0	\$45
Urgent Care	\$100	
ER	\$337 + Ded & 30%	

Other Info	INN	OON
Ind Deductible	\$1,500	\$3,000
Ind OOP Max	\$5,900	\$11,800
Family Deductible	\$4,500	\$9,000
Family OOP Max	\$16,300	\$32,600

\*If PCP not selected, in-network copay \$45

CPP: Clear Pricing Project /  
INN: In-network / OON: Out-of-network / OOP: Out-of-pocket

Blue  PPO

# New Employee Kit

- To better serve you and your new employees, the State Health Plan has updated the [New Employee Resources Page](#) on the Plan website.
- This page helps HBRs provide new hires with the information they need to make the best health benefit choices for themselves and their families.
- The new employee resources include:
  - Self-paced narrated PowerPoint presentation
  - New Employee Enrollment Guide



## New Employee Resources

Welcome aboard! As a new employee, we're here to help you navigate through your State Health Plan options. This page includes resources to help you understand your plan options and how to enroll in benefits.

## *Your* NORTH CAROLINA STATE HEALTH PLAN

2023 NEW EMPLOYEE ENROLLMENT GUIDE

JANUARY 1, 2023 - DECEMBER 31, 2023



"Welcome to the State Health Plan! Let us help you evaluate your options to select the best health plan for you and your family. See inside for an introduction to the Plan and important information about benefits, plan comparisons and how to enroll. We wish you the best of health throughout 2023!"

Dale R. Folwell, CPA • State Treasurer

**OUR MISSION** is to improve the health and health care of North Carolina teachers, state employees, retirees, and their dependents, in a financially sustainable manner, thereby serving as a model to the people of North Carolina for improving their health and well-being.



# January 2023 Invoices

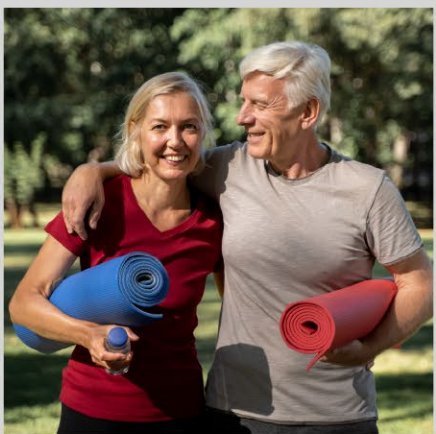
- Please remember to log in to access your January 2023 premium invoice in December.
- Paid-through dates will not be advanced, resulting in claims being held, if premiums are not paid by the invoice due date.

# Upcoming 2023 HBR Monthly Webinars

- To register for the monthly webinars, visit the Plan's [website](#).
- As a reminder, you can find presentations for a webinar you missed by visiting the **new** State Health Plan [HBR Monthly Training Archive](#) page.
- Be sure to check the HBR [Training and Development](#) page often to sign up for upcoming webinars and review the resources available to you, like [HBR University](#)!
- January 25, 2023, 10-11 a.m. Please note: The January webinar will include special information on what HBRs should relate to their employees who are turning 65 and planning to retire.
- February 22,, 10-11 a.m.
- March 22, 2023, 10-11 a.m.
- April 26, 2023, 10-11 a.m.
- May 24, 2023, 10-11 a.m.
- June 21, 2023, 10-11 a.m.
- July 26, 2023, 10-11 a.m.
- August 23, 2023, 10-11 a.m.
- September 20, 2023, 10-11 a.m.
- October 25, 2023, 10-11 a.m.
- November 15, 2023, 10-11 a.m.
- December 20, 2023, 10-11 a.m.







## Questions? Thank you!

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