

Canceling Benefits due to Reduction in Force

June 9th, 2020

©2020 Benefitfocus.com, Inc. All Rights Reserved. Words and logos identified by "®" or "™" and listed at https://www.benefitfocus.com/legal/trademarks are trademarks of Benefitfocus.com, Inc.

Table of Contents

Steps for Reduction in Force...... Error! Bookmark not defined.

Reduction in Force

This is a 4 step process that will be outlined below:

- Cancel benefits due to Reduction in Force
- Change the category on the work tab to 12 Month RIF enrollee = YES
- Open a case via OnePlace 365 to have Benefitfocus complete the process
- HBR will need to terminate the employee's shell at the end of the 12 month RIF, or before, when appropriate.

------ Step 1: Cancel benefits due to Reduction in Force ------

1. Select 'Benefit Details'



2. Select Edit next to Medical benefit



3. Cancel benefits due to Reduction in Force:

4. Use the appropriate Life Event: Reduction in Force



Click Next

5. Enter yes, the date of event (The actual RIF Date) and when you were notified about the event.

Notified about this life event = typically this is the date you were notified to key this in eEnroll

Reason for change		
You have selected a a Reduction in Force change re	eason.	
You are permitted to perform the following adjus • You can cancel your coverage. • You are NOT permitted to change your plan. • You are NOT permitted to change your cover • You CANNOT add any family members to yo • You can cancel coverage for any dependent. Pourou with this observe?	stments to your insi age level. ur existing coverage	urance coverage as a result of this life event:
Vos		
If yes, please enter the following:		
Enter employment termination date*	06/04/2020	

Click Next

6. The benefit end date should populate correctly (end of the month)

Reason for Change	•	Reduction in Force on 06/04/2020	
Medical		Cancelled	
End Date			
Enter an end date.*	06/30/2020		

Click Save

7. Approve any pending tasks that may populate from this enrollment change.

A Sections Require Approval	
2020 SHP Medical	+~

-----Step 2: Change the Category to RIF 'Yes'------Step 2: Change the Category to RIF 'Yes'------

1. On the member's overview page, scroll down to the bottom until you see Categories and click the Edit button

Categories 🖋 Edit		l.
Employee Classification / 10	Employment Status Category / Payroll Deduct: Full Time	

2. Enter that category change date, the date the member went into RIF

Change Categories		
Effective Date of Category Change Enter a date that is no earlier than 05/10/2020.	06/04/2020	

3. Change the Employment Status Category from 'Payroll Deduct: Full Time' to 'Direct Bill: Reduction in Force (RIF)'

Employee Classification	20	No Change V
Category	Current Selection	New Selection

4. Click 'Next' and 'Save'

Once a member is placed in 'Direct Bill: Reduction in Force (RIF)', if the member is enrolled in any NCFlex benefits at the time, the member becomes ineligible and all NCFlex benefits will cancel the month of the event (i.e. member is RIF effective 11/09, NCFlex benefits will cancel 11/30)

-----Step 3: Open a case via OnePlace 365-----Step 3: Open a case via OnePlace 365-----

1. Open a case with the members information requesting the account management team to enroll the member in 12 month RIF



------Step 4: Terminate the employee's shell------Step 4: Terminate the employee's shell------

1. Terminate the employee's shell at the end of the 12 month RIF period, or before when appropriate. These terms should be sent on the payroll file or entered manually the same as all other terminations.