

Board of Trustees Meeting
Thursday, May 12, 2016

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| 1. Welcome | Andrew Holton, Chair |
| 2. Conflict of Interest Statement | Andrew Holton, Chair |
| 3. Review of Minutes <i>(Requires Board Approval)</i> | Andrew Holton, Chair |
| a. January 26, 2016 | |
| b. February 5, 2016 | |
| c. March 10, 2016 | |
| d. April 27, 2016 | |
| 4. Clinical & Wellness Programs and Operations | |
| a. Patient Centered Medical Home Practice Pilot <i>(90 minutes)</i> | |
| i. Eagle Physicians & Associates | Dr. Jim Osborne
Director of Contracting & Quality Improvement
Vicki Gregory
Chief Executive Officer |
| ii. CaroMont Medical Group | Lynda Hoyt
Director of Physician Contracting
Heather McConnell
Managed Care Quality Manager |
| iii. New Hanover Medical Group | John Wheeler
Practice Director
Marian Proctor, MSHI, BSN, RN, CCM
Care Coordination Manager
Deborah Musselwhite, RN
Corporate Clinical Supervisor
Diana Amedy BSN, RN
Quality and Performance
Improvement Coordinator II |
| iv. Novant Medical Group, Inc | Marimatha Matthews
Senior Director Managed Care Contracting
and Growth
Rea Buie, RN, BSN,
SANE-A-Manager Care Connections Program |
| b. RivalHealth Wellness Program <i>(30 minutes)</i> | Christine Allison
Pete Durand
RivalHealth |
| 5. Adjourn | Andrew Holton, Chair |



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| 1. Welcome | Andrew Holton, Chair |
| 2. Conflict of Interest Statement | Andrew Holton, Chair |
| 3. Financial Report, Forecasting and Monitoring <i>(30 minutes)</i> | Mark Collins |
| a. Calendar Year 2015 Financial Report | |
| b. March 2016 Financial Report | |
| 4. Legislative Update <i>(15 minutes)</i> | Matt Grabowski |
| 5. Benefit Design, Plan Options and Premiums | |
| a. 2017 Benefit Design Changes <i>(Requires Board Approval)</i> <i>(60 minutes)</i> | Mona Moon |

Break (10 minutes)

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|---|----------------|
| b. Modify Coverage of Specialty Medications <i>(Requires Board Approval)</i> <i>(15 minutes)</i> | Caroline Smart |
| c. Pharmacy Benefit Management Implementation <i>(30 minutes)</i> | Caroline Smart |
| d. Medicare Advantage Update <i>(5 minutes)</i> | Caroline Smart |
| e. Member and Public Comment on Proposed Changes | TBD |
| f. Board Action on Proposed Benefit Design Changes & Specialty Transition | |

Lunch (30 minutes)

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| 6. Member Experience and Communications <i>(30 minutes)</i> | Beth Horner |
| a. Communications & Marketing Strategy Update | |
| b. Diabetes Prevent Program Launch | |
| c. Online Enrollment Experience | |
| d. 2017 Open Enrollment Communications | |

- 7. Contracting and Vendor Partnerships
 - a. Third Party Liability Recovery Services RFP *(5 minutes)* Greg Moore
 - b. Auditing Services Results
 - i. Medical Claims *(10 minutes)* Greg Moore
 - ii. Pharmacy Claims & Financial Terms *(15 minutes)* Natasha Davis

- 8. Clinical & Wellness Programs and Operations
 - Pharmacy & Therapeutics Committee February Meeting *(15 minutes)* David Boerner

- Break (10 minutes)**

- 9. Executive Session (for Board members only) *(30 minutes)* Andrew Holton, Chair
Pursuant to: G.S. 143-318.11 and G.S. 132-1.2
 - Consultation Regarding Medicare Advantage Renewals Caroline Smart
 (G.S. §143.318.11(a)(1)) Mark Collins

- 6. Adjourn Andrew Holton, Chair

Next Regularly Scheduled Meeting: August 4 and 5, 2016

Our mission is to improve the health and health care of North Carolina teachers, state employees, retirees, and their dependents, in a financially sustainable manner, thereby serving as a model to the people of North Carolina for improving their health and well-being.