1. Welcome  
   Dale R. Folwell, Chair

2. Conflict of Interest Statement  
   Dale R. Folwell, Chair

Public Comment  
   Dale R. Folwell, Chair

Board Resolution – CPP Phase II Support  
   Dale R. Folwell, Chair

Board Approval

3. Minutes – August 11, 2020 Webinar *(Requires Vote)*  
   Dale R. Folwell, Chair

4. 2021 Benefit/Plan Design Changes *(Requires Vote)*  
   Caroline Smart  
   Sr. Dir., Plan Integration

Operations Updates

5. CPP Phase II Update  
   Dee Jones  
   Executive Director

   Matthew Rish  
   Sr. Dir., Finance, Planning & Analytics

7. Open Enrollment Update  
   Beth Horner  
   Dir., Customer Experience & Communications

8. Open Enrollment Readiness Update  
   Caroline Smart

Executive Session *(Board members and required staff only)*  
   Pursuant to: G.S. 143-318.11 and Chapter 132

1. Eligibility & Enrollment Services Contract *(Requires Vote)*  
   G.S. 143-318.11(a)(1), G.S. 132-1.2  
   Ted Enarson  
   Sr. Director, Contracts & Compliance

Adjournment  
   Dale R. Folwell, Chair

*Our mission is to improve the health and health care of North Carolina teachers, state employees, retirees, and their dependents, in a financially sustainable manner, thereby serving as a model to the people of North Carolina for improving their health and well-being.*