

ANNUAL ENROLLMENT

MARCH 19-30, 2012



You do NOT need to do anything during Annual Enrollment if you are satisfied with the plan in which you are currently enrolled. If you take no action, you will remain on your current plan, along with any covered dependents.

The State Health Plan for Teachers and State Employees will conduct Annual Enrollment March 19-30, 2012. Any plan changes you make during Annual Enrollment will become effective July 1, 2012.

During Annual Enrollment, you can

- Enroll in the State Health Plan
- Switch between plans
- Add or remove dependents

Please remember that when adding dependents* to your benefit plan, you may be asked to provide documentation of your dependent's eligibility under the State Health Plan. An eligible dependent of a covered employee includes:

- Legal spouse;
- Children up to age 26, including natural, legally adopted, foster children, stepchildren, children for which the employee has legal guardianship;
- Children who are physically or mentally incapacitated, to the extent that they are incapable of earning a living, and such handicap developed or began to develop before the dependent's 26th birthday while they were enrolled on the Plan.

**Dependent children must not be eligible for their own or their spouse's employer-sponsored health coverage.*

Once you choose your benefit plan, you may not elect to switch plans until the next enrollment period.

Rates

Effective July 1, 2012, there has been a 5.3% premium rate increase. Review the table below for detailed information regarding these changes. There has been no change to copays, deductibles and coinsurance maximums.

Members who make a change during Annual Enrollment can expect to receive a new identification card in June. Members can request additional cards online through Member Services, which is accessible via the Plan's website at www.shpnc.org or by calling Customer Service at 888-234-2416.

2012-2013 RETIREE PREMIUM RATES	Basic Plan 70/30	Standard Plan 80/20
Retiree/Non-Medicare Eligible Contribution	\$0.00	\$22.76
Medicare Eligible Retiree Contribution	\$0.00	\$10.52

For detailed rate information for dependent coverage, visit the State Health Plan website at www.shpnc.org.

Pharmacy Benefit Change

The Plan's Board of Trustees approved a cap on the maximum amount members must pay to cover the difference between brand and generic medications when a generic equivalent is available. For *brand name* drugs with a *generic* equivalent, if the *brand name* drug is chosen, members must pay the *generic copayment* plus the difference between the Plan's cost of the *brand name* drug and the Plan's cost of the *generic* drug not to exceed \$100 per a 30-day supply of the brand medication.



As a State Health Plan member*, you have access to NC HealthSmart, the Plan's healthy living initiative that includes a variety of wellness resources and tools. These resources, many of which are provided at no extra cost, are designed to help you build confidence, develop a plan you can stick to, stay motivated and remain **committed to a healthier you**. NC HealthSmart resources are available to active employees, non-Medicare retirees and their non-Medicare dependents. Resources include:

- **Personal Health Portal**
- **Health coaches**
- **Maternity coaches**
- **24-hour nurse line**
- **Tobacco cessation support**
- **Nutrition and weight loss support**

For details regarding these resources, including informative videos, visit the State Health Plan website at www.shpnc.org and click on NC HealthSmart or call 800-817-7044.

*Members eligible for NC HealthSmart services are members whose primary health coverage is through the State Health Plan. Federal law prohibits the Plan from using your personal health information to discriminate against you in any way or from giving this information to your employing agency/school or other unauthorized third party, unless required by law.

How Do I Make Changes to My Coverage?

New This Year For Retirees—Enroll By Phone!

Retirees will need to make any changes electronically through ORBIT, accessible at www.myncretirement.com or telephonically. See detailed instructions below.

If you need assistance with navigating through eBenefitsNow, you may call **800-266-9119**.

If you do not have access to a computer you may call **800-266-9119** and a customer service representative can complete your election for you over the phone. You will then receive a confirmation letter with your Annual Enrollment election.

If you have additional questions about Annual Enrollment or your benefits, please visit the State Health Plan website or call Customer Service at 888-234-2416. Customer Service hours have been extended from 8 a.m. to 8 p.m. throughout Annual Enrollment, March 19-30, 2012.



Enrollment Instructions

Go to www.myncretirement.com and select the **ORBIT** button.

• Login

Members will be directed to the login page to register or to log in if already registered. If logging in for the first time, follow the instructions on the ORBIT screen for registration. If you are an Optional Retirement Program (ORP) member, enter "0" when asked for the net amount of your last payment.

• Can't remember your login ID or password?

Follow the instructions to register. Please be aware that you will need to provide your Social Security number, date of birth, and the

amount of your last net, not gross, payment from the Retirement System. Call Retirement Systems Division Member Service at 877-733-4191 or 919-733-4191 for login questions.

- **Once you have logged in to your ORBIT account, select the eBenefitsNow link on the left side of the screen**

Agree to the terms and conditions. Select the "Enroll Now" button in the middle of the screen.

For navigation questions call eBenefitsNow at 855-859-0966. Customer Service hours have been extended from 8 a.m. to 8 p.m. during Annual Enrollment, March 19-30, 2012.

LEGAL NOTICES

Notice of Grandfather Status

The State Health Plan believes this plan is a “grandfathered health plan” under the Patient Protection and Affordable Care Act (the Affordable Care Act). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventive health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example,

the elimination of lifetime limits on benefits.

Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to Customer Service at 888-234-2416. You may also contact the U.S. Department of Health and Human Services at www.healthcare.gov.

As a plan “grandfathered” under the Affordable Care Act – cost sharing for preventive benefits will continue as it does currently and will be based on the location where the service is provided.

Notice to Members of the State Health Plan for Teachers and State Employees Regarding Your Mental Health Benefits

Under a Federal law known as the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Public Law 104-191, as amended, group health plans must generally comply with the requirements listed below. However, the law also permits State and local government employers that sponsor health plans to elect to exempt a plan from certain of these requirements for the part of the plan that is “self funded” by the employer, rather than provided through an insurance policy. The State of North Carolina has elected to exempt the State Health Plan for Teachers and State Employees (State Health Plan) from the following requirements:

- The requirement calling for parity in the application of certain limits to mental health benefits. That requirement states that group health plans (of employers that employ more than 50 employees) that provide both medical and surgical benefits and mental health or substance abuse disorder benefits must ensure that financial requirements and treatment limitations applicable to mental health or substance abuse benefits are no more restrictive than the predominant financial requirements and treatment limitations applicable to substantially all medical and surgical benefits covered by the plan. A state law, N.C.G.S. § 58-3.220, also calls for parity in medical and mental health benefits. However the Plan’s mental health benefits are specifically set forth in separate laws, N.C.G.S. § 135-45.9 and Session Law 2009-16. The current mental health benefits are in compliance with these state laws.

- The exemption from these Federal requirements will be in effect for the July 1, 2012, plan year, beginning July 1, 2012, and ending June 30, 2013. The election may be renewed for subsequent plan years.

What does this mean to you?

Please note that you will not lose your health coverage as a result of these elections, and your mental health benefits are not changing. The State Health Plan’s mental health benefits are established under North Carolina statutes and Plan policy. Members pay a copayment for in network office services; after 26 mental health office visits per benefit year, members must seek authorization for additional visits to verify medical necessity. It is also the member’s responsibility to ensure that all out-of-network inpatient and outpatient hospital services are authorized prior to services being rendered and that out-of-network emergency admissions are authorized as soon as reasonably possible following admission. Services performed in an outpatient hospital setting are subject to deductible and coinsurance, and inpatient services are subject to an inpatient copayment, deductible and coinsurance. For additional information, read your Benefits Booklet, or go to www.shpnc.org, select “My Medical Benefits,” and review the “Plan Comparison Chart.”

Notice Regarding Mastectomy-Related Services

As required by the Women’s Health and Cancer Rights Act of 1998, benefits are provided for mastectomy-related services including all stages of reconstruction and surgery to achieve symmetry

between the breasts, prostheses, and complications resulting from a mastectomy, including lymphedema. For more information, contact Customer Service at 888-234-2416.

Pre-Existing Condition Waiting Period

If adding dependents age 19 and older during Annual Enrollment, a pre-existing condition(s) waiting period may apply.



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U.S. POSTAGE
PAID
BLUE CROSS AND
BLUE SHIELD OF
NORTH CAROLINA



NEWSLETTER SIGN-UP

Stay up-to-date on your State Health Plan benefits – and how to maximize them — by signing up for the free monthly *Member Focus* and quarterly *PharmacyWise e-newsletters*. Just go to the Plan website at www.shpnc.org and sign up today!

CONTACT US

CUSTOMER SERVICE: 888-234-2416	PRESCRIPTION QUESTIONS: 800-336-5933	ORBIT QUESTIONS: 877-733-4191	BENEFITS/NOW QUESTIONS: 855-859-0966
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Enroll by Phone: 800-266-9119

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