





Employment Status 2024



Employment Status Maintenance

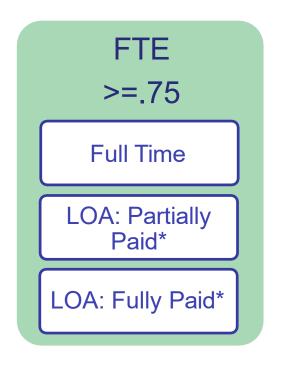
• Each group will need to ensure the employment statuses are updated timely in eBenefits for the correct enablement functionality and best member experience.

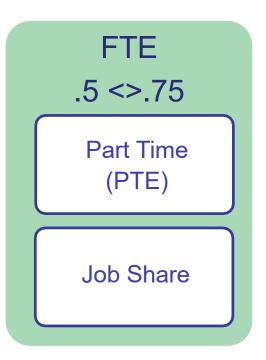
	Description	Group Pays Employer Amount	Group Collects Employee Amount
Payroll	Full Time (Default)	Yes	Yes
Deduct	Part Time (working less than 30 hours a week)	No	Yes
	Part Time ER ACA (working more than 30 hours a week)	50%	50% + EE Cost
	Job Share	50%	50% + EE Cost
Direct Bill	Unemployed (RIF) Non Perm Full Time Non Perm Full Time Retiree Leave of Absence (Partially Paid)	Yes	No
	Leave of Absence (Fully Paid)	No	No



Employee Categorization

• Each group is responsible for determining the employment status of their members. This is typically how employees map to Employment Statuses:







Updating Employment Statuses for Payroll

 Payroll groups should send employment statuses on their demographic files to Benefitfocus per the group's specific requirements.

		Payroll Demographic Member Detail Record						
Position	Data Element Name	Required/ Optional/ Situationally Required	Maximum Length	Туре	Description of Field	Custom Requirements		
						If multiple category changes have occurred on different dates between file transmissions, the date of the Employment Status Category change s/b used as the Category Effective Date for all the changes on next applicable file		
52 (AZ)	Custom Category Type 1	Required	50	Alphanumeric	Reference the CRD for these values. Note: This value will be consistent for every record. It is case sensitive and must appear exactly as it is defined in the enrollment system.	Send "Employment Status Category"		
53 (BA)	Custom Category Value 1	Required	50	Alphanumeric	Reference the CRD for these values. Note: This value will be a unique identifier for each record, defining the value for the previous field. It is case sensitive and must appear exactly as it is defined in the enrollment system.	See Categories for values Will default to "Payroll Deduct: Full Time" if no value is sent		

Employment Status Category
Direct Bill: LOA - Fully Paid
Direct Bill: LOA - Partially Paid
Direct Bill: Non-Perm Full Time
Direct Bill: Non-Perm Full Time
(Retirees)
Direct Bill: Reduction in Force (RIF)
Not Eligible
Payroll Deduct: Full Time
Payroll Deduct: Job Share
Payroll Deduct: Part Time
Payroll Deduct: Part Time ER ACA

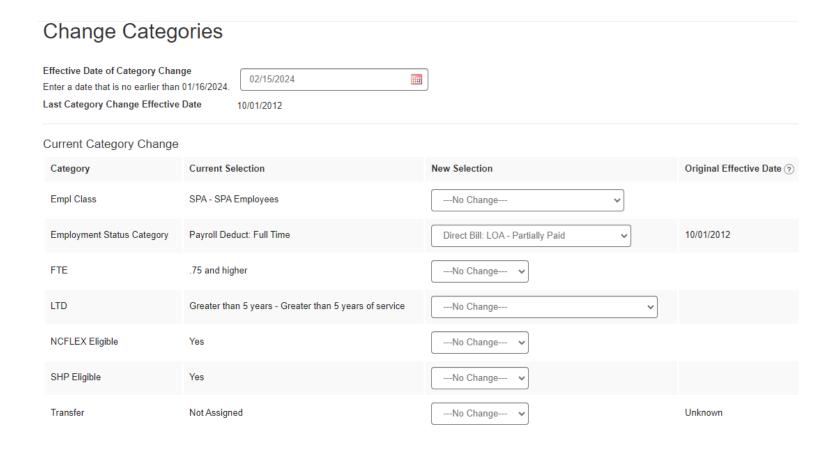
*Please note that your group's data element name and specific position within the payroll file may vary.





Updating Employment Statuses for Non Payroll

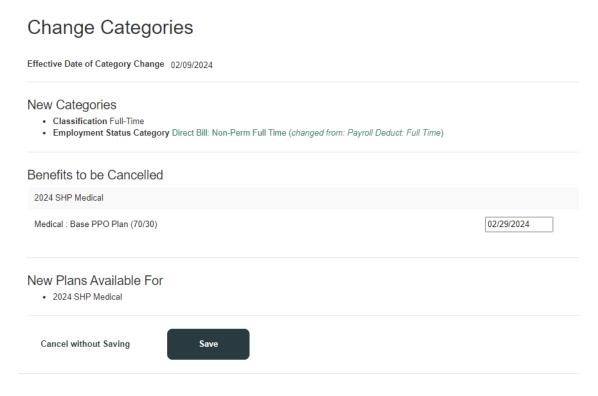
 Effective date is required for any category change, whether it is processed manually or via a payroll file.





Updating Employment Status

 Any benefits not enabled for the new employment status will be canceled as of the day before the effective date and the new benefits will display:



Now Eligible For

- · 2024 NCFlex Flexible Spending Accounts
- 2024 NCFlex Accident Plan
- 2024 NCFlex Cancer
- 2024 NCFlex Critical Illness
- 2024 NCFlex Dental
- 2024 NCFlex Vision
- 2024 NCFlex Group Term Life
- · 2024 NCFlex Accidental Death and Dismemberment
- · 2024 Voluntary Disability
- 2024 NCFlex Tricare Supplement

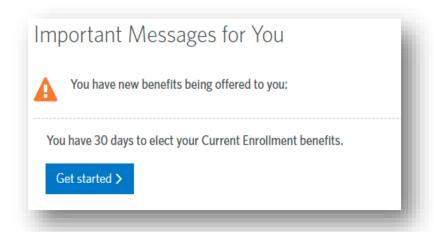
New Plans Available For

2024 SHP Medical

Updating Employment Status

 Members will then be able to elect the coverage they would like based on what their status entitles them to be eligible for.





Member View

If no eligibility changes, this message will appear and no further action is needed:

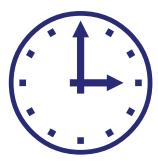
The Category Change did not affect the employee's benefit enrollment. Therefore, you do not need to re-enroll this employee in new benefits.

Movement Rules

Changes that are not allowed:

- Temp Full Time to RIF
- Temp Full Time to LOA
- Not Eligible to RIF
- Not Eligible to LOA
- RIF to LOA
- Temp Full Time to Temp Full Time Retiree





Changes that open a new eligibility window:

- LOA to Full Time
- RIF to Full Time
- Temp to Full Time
- Not Eligible to Temp
- Not Eligible to Full Time

Changes that use the following life events will generate a COBRA offer:

- Reduction in Hours
- Leave of Absence*
- Did Not Meet Medical Eligibility Requirements

*if any coverage cancels







Movement Grid

After

		Full Time	Temp FT	Temp FT Retiree	RIF	LOA	Part Time	Job Share	Not Eligible
Before	Full Time		=	9	~	≡*	Φ	(=
	Temp FT	(0	0	v	((=
	Temp FT Retiree	(0		0	v	((=
	RIF	v	~	v		0	v	~	=
	LOA	(=	=	v		(0	=
	Part Time	(=	=	0	v		(=
	Job Share	(=	=	0	v	(=
	Not Eligible	(((0	0	(b)	(

→ - Allowed but Manual

■ - COBRA Notice

 $\ensuremath{\oplus}$ - Opens Eligibility Window

^{*}Any termination while in a LOA status will generate a COBRA offer

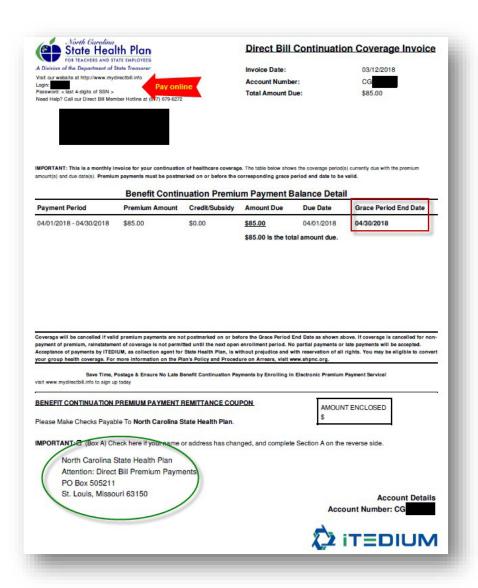
Employment Status Maintenance

 Members can pay online at http://www.mydirectbill.info

Login: account number (without CG) Password: last 4 digits of their SSN

- If full payment is not received by the Grace Period End Date, the member will be terminated for nonpayment back to the last day coverage was fully paid for. Any partial payments will be refunded.
- Members should mail payments to:

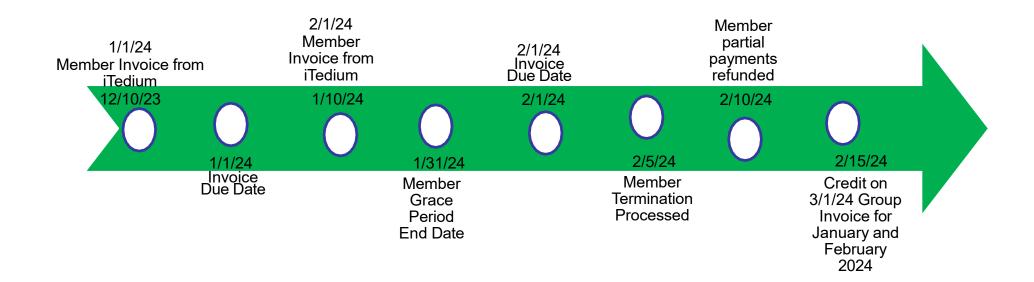
North Carolina State Health Plan Attention: Direct Bill Premium Payments PO Box 505211 St. Louis, Missouri 63150





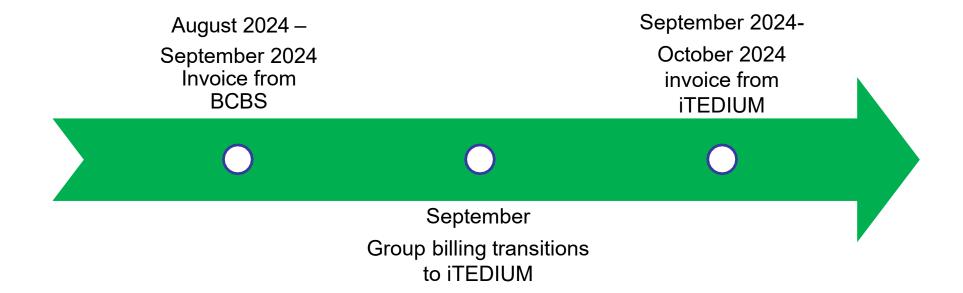
Member Nonpayment Timeline

Members claims will continue to pay as long as the group is paying 100% of the invoice. If the
member doesn't pay and is retroactively terminated, they will responsible for any claims paid
during that time.





Group Invoice Changes Timeline



Example Scenarios





I am an active employee that:

- Started a permanent position a week ago
- Works 40 hours a week

What could my employment status be?

Payroll Deduct: Full Time



I am a retired employee that:

- Came back to work temporarily
- Works between 30 36 hours a week

What could my employment status be?

• Direct Bill: Non Perm Full Time (Retiree)



I am an employee that:

- Is currently on leave awaiting a disability determination
- Member has exhausted paid leave

What could my employment status be?

Direct Bill: LOA – Fully Paid



I am a permanent employee that:

Voluntarily reduced my hours; I now work 25 hours a week.

What could my employment status be?

Payroll Deduct: Part Time



I am an employee that:

• Is currently on extended maternity leave with pay

What could my employment status be?

Direct Bill: LOA – Partially Paid



I am an employee that:

- Lost my permanent job due to lack of funding
- Previously worked 40 hours a week
- Accepted a full-time temporary job at the same employing unit until funding is received

What could my employment status be?

- Direct Bill: Reduction in Force (RIF)
- Direct Bill: Non-Perm Full Time

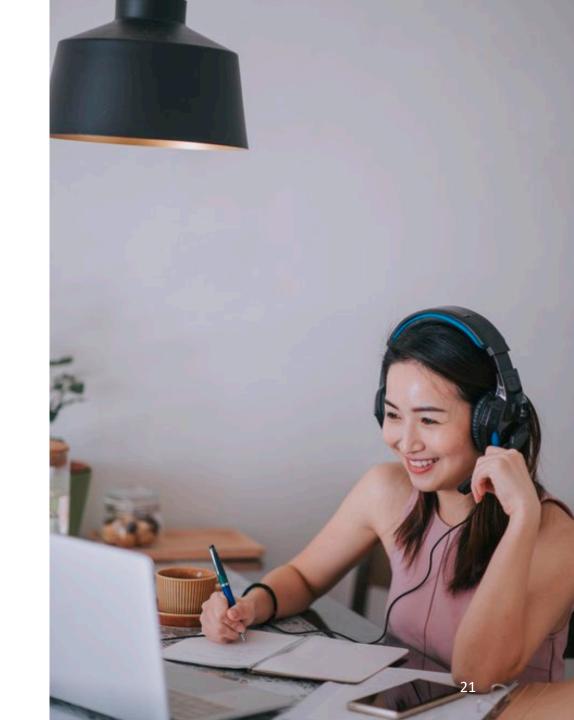


I am an employee that:

- Lost my permanent job due to lack of funding
- Previously worked 40 hours a week

What could my employment status be?

• Direct Bill: Reduction in Force (RIF)



I am an employee that:

• Is temporary and working one day a month

What could my employment status be?

Not Eligible

